

## 求人情報

スタッフレベル

ポジション名	Fulltime - Experienced Desktop Support Engineer
この求人情報の取扱い会社	Michael Page International Japan K.K./マイケル・ページ・インターナショナル・ジャパン株式会社
企業名	会社名非公開
掲載開始・更新	2019-05-23 / 2019-05-31
職種	IT関連 (その他) - IT ヘルプデスク IT関連 (その他) - プロダクトローカライズ IT関連 (その他) - カスタマーサポートエンジニア
業種	その他金融
勤務地	アジア 日本 東京都
仕事内容	<p>This experienced Level 2 IT Support Position is responsible for ensuring essential application role outs, security updates and version updates are implemented correctly through SCCM. You will be responsible for maintaining Windows Operating systems and support with issues.</p> <p>Description</p> <ul style="list-style-type: none"> <li>* Be part of an existing IT Support Team to solve issues that arise.</li> <li>* Install all necessary updates, applications etc.</li> <li>* liaise with colleagues to ensure that there is an appropriate and timely resolution of Windows System issues raised.</li> <li>* Use Japanese for software deployments and updates.</li> <li>* Being highly skilled and capable, helping get the most out of the technologies and working in the most efficient way.</li> </ul> <p>Profile</p> <p>MUST HAVE:</p> <ul style="list-style-type: none"> <li>* Knowledge and Understanding of PC building process.</li> <li>* Experience, Knowledge and Understanding of updates and applications being rolled out.</li> <li>* Have analytic experience in troubleshooting.</li> <li>* Experience working with various tasks and being able to prioritise work load effectively.</li> <li>* Be able to handle repetitive tasks at a high standard.</li> <li>* Have a proactive mindset to adapt and overcome matters before they arise.</li> <li>* Experience with Microsoft Office / Windows 7 and 10</li> <li>* Minimum of 4 years IT Support experience</li> <li>* Fluent Japanese skills in verbal, reading and writing</li> <li>* Good experience within Level 2 Helpdesk Support</li> </ul> <p>GOOD TO HAVE</p> <ul style="list-style-type: none"> <li>* English Skills</li> <li>* Experience working with Intel compatible hardware</li> </ul> <p>Job Offer</p> <ul style="list-style-type: none"> <li>* To have the opportunity to work for an extremely successful multinational professional services firm and build your career.</li> <li>* A flexible compensation system that will reflect your current experience.</li> <li>* Full employment and social benefits + full transportation coverage.</li> <li>* A great work-life balance thanks to the low overtime work that is required by the company.</li> <li>* Gain strong experience towards becoming a Level 3 Support Engineer.</li> <li>* Earn between 400,000 and 500,000 per month.</li> </ul> <p>Page Group Japan is acting as an Employment Business in relation to this vacancy.</p>
企業について(社風など)	My Client is an multinational professional services firm who is a leader in tax, transaction, advisory, assurance and more. They have over 650 offices in over 140 countries around the world. The company has existed for over 150 years.
英語能力	最低限のコミュニケーション(TOEIC 225-470)
日本語能力	流暢 (日本語能力試験1級又はN1)

年 収	日本・円 450万円 ~ 600万円
契約期間	12 Months

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