

求人情報

マネージャーレベル

ポジション名	Customer service director- billion dollar retail startup [15M]
この求人情報の取扱い会社	Michael Page International Japan K.K./マイケル・ページ・インターナショナル・ジャパン株式会社
企業名	会社名非公開
掲載開始・更新	2019-04-05 / 2019-04-08
職 種	カスタマーサービス - コールセンター管理/オペレータ管理
業 種	その他IT関連
勤務地	アジア 日本 東京都
仕事内容	<p>As one of the first member in Japan, you will be responsible in helping to build the office in Tokyo. Your main responsibility will be starting the customer service center and think of the strategy how to operate it.</p> <p>Description</p> <ul style="list-style-type: none"> * Help build up the office of Japan as one of the first member in Japan * Strategize on how to operate the Customer Service team in APAC * Manage vendors * Start up some projects * Pro-active bring ideas on how to automate the platform <p>Profile</p> <ul style="list-style-type: none"> * You have experience in managing customer service or call center teams * You are international minded * You are fluent in Japanese and English * You have experience managing vendors <p>Job Offer</p> <p>Salary up to 15M JPY</p> <p>Be one of the first member in Japan</p> <p>To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Mathieu Amand on +813 3 6832 8927</p>
企業について(社風など)	Our client is an American billion-dollar startup company. They started a less than 5 years ago in the U.S. and are entering the Japanese / APAC market. They are active in the Retail and IT industry
英語能力	流暢 (TOEIC 865点以上)
日本語能力	流暢 (日本語能力試験1級又はN1)
年 収	日本・円 1200万円 ~ 1500万円