

## 求人情報

スタッフレベル

ポジション名	Call Center Team Leader - up to 7M JPY
この求人情報の取扱い会社	マイケル・ページ・インターナショナル・ジャパン株式会社/Michael Page International Japan K.K.
企業名	会社名非公開
掲載開始・更新	2024-04-23 / 2024-04-23
職 種	カスタマーサービス - カスタマーサービス/カスタマーサポート
業 種	その他IT関連
勤務地	アジア 日本 東京都
仕事内容	<p>Team Leader will manage our team and provide effective guidance. You will be responsible for supervising, managing and motivating team members daily.</p> <p>Description</p> <ul style="list-style-type: none"><li>* Create an inspiring team environment with an open communication culture</li><li>* Set clear team goals</li><li>* Delegate tasks and set deadlines</li><li>* Oversee day-to-day operation</li><li>* Monitor team performance and report on metrics</li><li>* Motivate team members</li><li>* Discover training needs and provide coaching</li><li>* Listen to team members' feedback and resolve any issues or conflicts</li><li>* Recognize high performance and reward accomplishments</li></ul> <p>Profile</p> <ul style="list-style-type: none"><li>* Proven work experience as a team leader or supervisor</li><li>* In-depth knowledge of performance metrics</li><li>* Good PC skills, especially MS Excel</li><li>* Excellent communication and leadership skills</li><li>* Organizational and time-management skills</li><li>* Decision-making skills</li><li>* Degree in Management or training in team leading is a plus</li></ul> <p>Job Offer</p> <ul style="list-style-type: none"><li>* Promising career progression</li><li>* Utilize your english speaking skills</li><li>* Good benefits and package</li></ul> <p>To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Michelle Rosette on +813 6832 8698.</p>
企業について(社風など)	Call Center Industry
英語能力	流暢 (TOEIC 865点以上)
日本語能力	ネイティブレベル
年 収	日本・円 600万円 ~ 700万円

