

## 求人情報

マネージャーレベル

ポジション名	Collections Manager for Big Financial Service Corporation
この求人情報の取扱い会社	マイケル・ページ・インターナショナル・ジャパン株式会社/Michael Page International Japan K.K.
企業名	会社名非公開
掲載開始・更新	2024-05-02 / 2024-05-02
職種	カスタマーサービス - その他
業種	その他金融
勤務地	アジア 日本 東京都
仕事内容	<p>The Collections Manager will be responsible for leading the inhouse Team of around 40 employees in the Collections and Operations Team, as well as handle the external agencies used for collection activities, in order to meet expected levels of productivity and performance.</p> <p>Description</p> <p>The Collections Manager will be responsible for leading the inhouse Team of around 40 employees in the Collections and Operations Team, as well as handle the external agencies used for collection activities, in order to meet expected levels of productivity and performance.</p> <p>Among the main responsibilities:</p> <ul style="list-style-type: none"> <li>* Lead, coach and develop team members to create a highly performing Team</li> <li>* Execute strategies aimed at maximizing Collections effectiveness and minimizing operational risk (personal and Team performance)</li> <li>* Collaborate with Risk Management, Credit and other functions to develop improvement initiatives</li> <li>* Ensure readily available audit readiness and compliance to established norms</li> <li>* Work closely with the Director of Collections for APAC</li> </ul> <p>Profile</p> <p>The Team is looking for candidates who are driven to develop world class, customer-first service, with the following main qualifications:</p> <ul style="list-style-type: none"> <li>* Collections experience (MUST)</li> <li>* Management: solid experience in managing large teams (MUST)</li> <li>* Ability to lead, influence, and contribute at various levels of the business</li> <li>* Excellent communications skills, ability to develop relationships</li> <li>* Ability and passion to drive innovation and change</li> <li>* Business fluency in both Japanese and English</li> </ul> <p>With some degree of flexibility about the above, if you think you have the right set of skills for the job, the company would love to hear from you.</p> <p>Job Offer</p> <ul style="list-style-type: none"> <li>* International mobility opportunities</li> <li>* Internal mobility program - chance to explore different departments within the company</li> <li>* Access to industry-leading training and ongoing coaching</li> </ul> <p>To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Davide Capretta at +81 3 6832 8675.</p>
企業について(社風など)	Our client is a global financial services corporation.
応募条件	<p>The Team is looking for candidates who are driven to develop world class, customer-first service, with the following main qualifications:</p> <ul style="list-style-type: none"> <li>-Collections experience (MUST)</li> <li>-Management: solid experience in managing large teams (MUST)</li> <li>-Ability to lead, influence, and contribute at various levels of the business</li> <li>-Excellent communications skills, ability to develop relationships</li> </ul>

	<ul style="list-style-type: none"> <li>-Ability and passion to drive innovation and change</li> <li>-Business fluency in both Japanese and English</li> </ul> <p>With some degree of flexibility about the above, if you think you have the right set of skills for the job, the company would love to hear from you.</p>
英語能力	ビジネス会話 (TOEIC 735-860)
日本語能力	ネイティブレベル
年 収	日本・円 800万円 ~ 1200万円