

## 求人情報

スタッフレベル

ポジション名	Client Management Lead for Global Fintech
この求人情報の取扱い会社	マイケル・ページ・インターナショナル・ジャパン株式会社/Michael Page International Japan K.K.
企業名	会社名非公開
掲載開始・更新	2024-05-02 / 2024-05-02
職 種	カスタマーサービス - カスタマーサービス/カスタマーサポート
業 種	その他金融
勤務地	アジア 日本 東京都
仕事内容	<p>As Client Management Team Lead you will be engaged in leading the team to conduct outbound communication with customers by chat/phone/email, find potential customers, promote customer conversion rates, cooperating with the development of special project activities and directly provide support to customers.</p> <p>Description</p> <p>As Client Management Team Lead you will be engaged in leading the team to conduct outbound communication with customers by chat/phone/email, find potential customers, promote customer conversion rates, cooperating with the development of special project activities and directly provide support to customers.</p> <p>Profile</p> <p>The Team in Tokyo is looking for candidates with a strong interest for the industry and with the following strengths / experiences:</p> <ul style="list-style-type: none"><li>* Call center outbound work experience</li><li>* Great communication skills and customer-oriented</li><li>* Teamwork oriented</li><li>* Experience in the financial industry a big advantage</li><li>* Proficient PC skills</li><li>* Bachelor's Degree</li><li>* Fluent level of Japanese</li><li>* Conversational English or Chinese is preferred</li></ul> <p>With some degree of flexibility about the above, if you think you have the right set of skills for the job, the company would love to hear from you.</p> <p>Job Offer</p> <ul style="list-style-type: none"><li>* Contribute to the company's big vision to become an influential global presence</li><li>* Dynamic startup environment with many opportunities for growth</li></ul> <p>To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Davide Capretta at +81 3 6832 8675.</p>
企業について(社風など)	The client is a financial services company / trading platform offering a range of investment tools and resources for traders and investors.
応募条件	<p>The Team in Tokyo is looking for candidates with a strong interest for the industry and with the following strengths / experiences:</p> <ul style="list-style-type: none"><li>-Call center outbound work experience</li><li>-Great communication skills and customer-oriented</li><li>-Teamwork oriented</li><li>-Experience in the financial industry a big advantage</li><li>-Proficient PC skills</li><li>-Bachelor's Degree</li><li>-Fluent level of Japanese</li><li>-Conversational English or Chinese is preferred</li></ul> <p>With some degree of flexibility about the above, if you think you have the right set of skills for the job, the company would love to hear from you.</p>
英語能力	ビジネス会話 (TOEIC 735-860)
日本語能力	流暢 (日本語能力試験1級又はN1)

年 収	日本・円 550万円 ~ 750万円