

求人情報

エントリーレベル

ポジション名	Refund Manager - up to 5M JPY
この求人情報の取扱い会社	マイケル・ページ・インターナショナル・ジャパン株式会社/Michael Page International Japan K.K.
企業名	会社名非公開
掲載開始・更新	2024-05-02 / 2024-05-02
職 種	ホテル/レジャー/外食系/旅行 - ホテル関連職
業 種	旅行・ホテル・レジャー・外食
勤務地	アジア 日本 東京都
仕事内容	<p>We are seeking a dynamic and experienced individual to join our team as a Refund Counter Manager for our Tax-free shopping center located in Tokyo23. As the Refund Counter Manager, you will play a crucial role in the day-to-day operations of the Refund Counter, overseeing key departments such as sales, IT, HR, and Finance.</p> <p>Description</p> <ul style="list-style-type: none">* Manage and optimize the Refund Counter operations, ensuring cost efficiency and exceptional customer satisfaction.* Oversee the entire refund process from issuing to refund, collaborating with various departments for process optimization.* Provide continuous improvement by ensuring compliance and delivering meaningful insights through data analysis.* Develop and maintain relationships with key departments including sales, IT, HR, and Finance.* Plan for future changes in the business landscape and implement strategies to adapt to evolving market conditions. <p>Profile</p> <ul style="list-style-type: none">* Native level in Japanese speaker with fluency in English; proficiency in Chinese is a plus.* Minimum of 1 year of experience in the service industry, with a preference for candidates with experience in hospitality, travel, or F&B.* Strong leadership skills with the ability to manage, develop, and support key departments.* Excellent analytical skills to leverage data for actionable insights.* Proactive mindset with the ability to foresee challenges and plan accordingly. <p>Job Offer</p> <ul style="list-style-type: none">* 15 days paid holidays* Japan Standard social insurances* Pension Plan <p>To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Michelle Rosette on +813 6832 8698.</p>
企業について(社風など)	Tax Refund Company
英語能力	流暢 (TOEIC 865点以上)
日本語能力	ネイティブレベル
年 収	日本・円 450万円 ~ 500万円