Job Detail

Position Title	[In-house development] [English basic level welcome] Network Operator #Global #IT #Infrastructure
Recruiter Company	AGENT, Inc./株式会社エージェント
Company Name	Company name is private
Activated / Updated	2023-03-20 / 2023-03-20
Job Type	IT (Hardware/Network) - Network Monitoring IT (Hardware/Network) - Network Engineer IT (Hardware/Network) - Server and Machine Operation and Maintenance
Industry	Telecommunications/Information Services
Location	Asia Japan Tokyo
Job Description	2 people will be hired ① Server and machine operation / monitoring [Job description] ・ Network monitoring and troubleshooting ・ Network and system setting work to respond to customer support requests ・ Creation of various materials, etc. ・ Correspondence and paperwork related to data center work ② In-house SE [Job description] 1. Daily inspection (A) Network traffic ① Web traffic ② Zabbix monitoring ③ Service traffic (B) System ① CPU usage rate (2) Memory usage rate ③ Storage usage rate ④ Database usage rate ⑤ Redundant configuration status ⑥ Special call situation (C) Process ① Call service process status ② Web server process status (D) Customer status ① Balance (E) Usage status of each line ① Carrier line monitoring ② Usage status of each area ③ Statistical data analysis (F) Number of simultaneous calls ① Graph monitoring (G) Service status ① Call connection rate ② Talk time (H) Zabbix ① Network ② Hardware ③ Process ④ etc. 2. System operation (A) Network and system setting work to respond to customer support requests ① Request for setting new customers ② Change information of existing customers ③ Abolition work of existing customers ④ Replenishment of advance payment for existing customers ⑤ Test settings for customers (B) Technical support for in-house system development ① Account settings ② Network (routing) settings ③ Traffic data content setting 3. Document creation

	(A) Report of each statistical data (B) Troubleshooting report (C) Setting work report * Both hope to join the company in August, but we will consider it even after September!
Company Info	Since we are engaged in highly original services such as in-house software switch and API development using voice data, you can acquire a wealth of knowledge and know-how that cannot be obtained by other companies. As a future core human resource, we expect medium- to long-term growth, and as an engineer in the communication field, we will support a wide range of skill improvement. In addition, as the company aims to be listed in the next few years, it is a challenging environment as an engineer in the communication field. The charm of the company ★ Companies with their own network services! Communication is in English, Japanese and Chinese, and engineers from more than 5 countries are active! ★ Certified as a business operator with a telecommunications number designated by the Ministry of Internal Affairs and Communications, which has only a few dozen companies in Japan! We support Japanese infrastructure in cooperation with NTT, Softbank, KDDI and others. 90% of the assigned departments are foreign employees. Those who want to work in a global environment are welcome. Even middle-aged and older people who have at least network experience and want to work for a stable IT infrastructure company should consider it. * No smoking in the company
Working Hours	9:00 to 18:00 (8 working hours, 60 minutes break)
Qualifications	[Application conditions] ・ Person who has experience of Excel, Word, etc. ・ Those who have knowledge about personal computers ・ Skills related to networks are a plus ・ Skills related to Linux are a plus ・ No office work experience required ・ Age: Up to 49 years old [Language level] Simple English reading comprehension and listening comprehension [Personal image you want] ・ Those who can assemble information and things with a logical way of thinking ・ Those who can respond flexibly with new ideas without being bound by past cases
English Level	Minimum Communication Level (TOEIC 225-470)
Japanese Level	Native Level
Salary	JPY - Japanese Yen JPY 3000K - JPY 5000K
Salary Description	Assumed annual income: 3.5 million to 5 million yen Monthly salary: 250,000 yen to 350,000 yen [Breakdown of monthly salary] ・ Basic salary: 184,900 yen to 258,900 yen ・ Fixed overtime allowance: 45 hours a month, 65,100 yen to 91,100 yen. Excess will be paid separately. ■ Salary increase: Once a year (April) ■ Bonus: paid twice a year (July / December) ■ Allowances: Housing allowance from 18,000 yen
Holiday Description	Condolence leave, year-end and new year paid leave, full weekly two-day system (Saturday and Sunday), holidays, GW leave, prenatal and postnatal leave, childcare leave (with a track record of taking) * 5 days or more of consecutive holidays are also possible
Job Contract Period	【Employment status】 Full-time employees, contract employees As a general rule, after a 6-month contract employee contract, you will be promoted to a full-time employee. Through selection, you may be hired as a full-time employee from the time you join the company. * Even for contract employees, it is basically assumed that they will be promoted to full-time employees.

Nearest Station	Tokyo, Otsuka