

Job Detail

Executive Level

Position Title	Salesforce Consultant Tokyo Job(8282)
Recruiter Company	Fidel Consulting KK
Company Name	Company name is private
Activated / Updated	2024-05-10 / 2024-05-10
Job Type	IT (PC, Web, Unix) - Database SE IT (Mainframe) - Application SE IT (PC, Web, Unix) - Business Application SE
Industry	
Location	Asia Japan Tokyo
Job Description	<p>Understand all aspects of Veeva CRM configuration and technical/functional capabilities, including all changes and potential system implications related to ongoing releases.</p> <p>Should be able to conduct requirement-gathering sessions, articulating Veeva CRM features to business users, and drive/participate in prototyping solutions and guiding the team.</p> <p>Participate in Technical design, development, implementation of technology and creative business solutions</p> <p>Responsible for the analysis, architecture, design, implementation and support. You will be responsible for technically owning the solution and process design, configuration, and testing.</p> <p>Actively transfers knowledge throughout the organization, participates in knowledge-sharing projects to develop best practices, leads knowledge-sharing sessions</p> <p>Perform tasks related to day-to-day operations including managing requests, incidents, handling data load/migration, and troubleshooting.</p> <p>Manages tasks and projects in a fast-paced support environment, driving all issues to resolution with a strong focus on customer satisfaction and efficient task execution</p>
Company Info	<p>This company has been certified as the "best employer" in 2020 by the "Top Employers Institute" which recognizes outstanding employers.</p> <p>A global leader in consulting, technology, outsourcing, and next-generation services. With approximately 180,000 employees worldwide, the company helps clients in more than 50 countries stay ahead of the competition. Through the co-creation of innovative solutions, they help companies transform and thrive in an ever-changing world.</p> <p>[Measures against passive smoking] No smoking indoors allowed Designated smoking area</p>
Qualifications	<p>Bachelor's degree with 5 years of experience in the Veeva CRM domain and 2 years of Experience in Service Cloud.</p> <p>A good understanding of the Veeva CRM solution stack including a good understanding of Lightning Framework and Lightning Design System is preferred.</p> <p>Should be able to conduct requirement-gathering sessions, articulating Veeva features to business users, and drive/participate in prototyping solutions.</p> <p>Experience in performing the requirement fit gap analysis with product capabilities and defining configuration vs customization options</p> <p>Should be able to create Business requirement documents and functional requirement documents along with a traceability matrix.</p> <p>Ability to liaise with the technical team to convert requirements to Technical Specification</p> <p>Knowledge of implementation best practices and should be able to configure and work along with the rest of the team to build /configure the Salesforce solution.</p> <p>Good Knowledge of ITIL processes also Excellent Analytical and Communication skills</p> <p>Preferred Qualifications: Domain knowledge in Pharmaceuticals. Experience in JIRA tool. Experience in Veeva Vault Experience and desire to work in a Global delivery environment</p>

	Ability to work in a team in diverse/ multiple stakeholder environment Japanese language: Business Japanese level and Business level English required.
English Level	Business Conversation Level (TOEIC 735-860)
Japanese Level	Business Level(JLPT Level 2 or N2)
Salary	JPY - Japanese Yen JPY 7000K - JPY 8000K

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