

Job Detail

Staff Level

Position Title	[Remote work also available] E-commerce company customer support position Make the most of your English skills
Recruiter Company	EPS Consultants LLC
Company Name	Company name is private
Activated / Updated	2024-04-17 / 2024-04-19
Job Type	Customer Service - Customer Support Sales/AE - Customer Success/Client Success Administrative - International Affairs
Industry	Telecommunications/Information Services
Location	Asia Japan Tokyo
Job Description	[Specific duties] - Responding to emails (including some phone calls) - Cooperating with other departments - Translation work - Administrative work, etc. etc.
Company Info	We provide e-commerce services, and handle all the functions necessary for companies to start cross-border e-commerce, from order acceptance to overseas shipping and customer support. We also provide services that allow you to tune your company's e-commerce site to support overseas sales by simply adding a single line of tags, while keeping your existing operations and systems intact. In recognition of its ease of use, safety and practicality, we won the Excellence Award in the service category of the Tokyo Metropolitan Government's "World Communication Competition 2021". We are in the midst of an expansion phase, with the number of stores that have adopted our service exceeding 2,000 in 2022.
Working Hours	10:00-19:00 (1 hour break) *Flexible system: Core time available (11:00-16:00)
Qualifications	<ul style="list-style-type: none">• Over 2 years of customer support experience• Japanese (native level), English (business level)• PC skills (basic knowledge of Microsoft, etc.)
English Level	Business Conversation Level (TOEIC 735-860)
Japanese Level	Native Level
Salary	JPY - Japanese Yen JPY 3000K - JPY 4500K
Job Contract Period	Full-time employment