

Job Detail

Staff Level

Position Title	Call Center Team Leader - up to 7M JPY
Recruiter Company	Michael Page International Japan K.K./マイケル・ページ・インターナショナル・ジャパン株式会社
Company Name	Company name is private
Activated / Updated	2024-05-02 / 2024-05-02
Job Type	Customer Service - Customer Support
Industry	IT - Other
Location	Asia Japan Tokyo
Job Description	<p>Team Leader will manage our team and provide effective guidance. You will be responsible for supervising, managing and motivating team members daily.</p> <p>Description</p> <ul style="list-style-type: none">* Create an inspiring team environment with an open communication culture* Set clear team goals* Delegate tasks and set deadlines* Oversee day-to-day operation* Monitor team performance and report on metrics* Motivate team members* Discover training needs and provide coaching* Listen to team members' feedback and resolve any issues or conflicts* Recognize high performance and reward accomplishments <p>Profile</p> <ul style="list-style-type: none">* Proven work experience as a team leader or supervisor* In-depth knowledge of performance metrics* Good PC skills, especially MS Excel* Excellent communication and leadership skills* Organizational and time-management skills* Decision-making skills* Degree in Management or training in team leading is a plus <p>Job Offer</p> <ul style="list-style-type: none">* Promising career progression* Utilize your english speaking skills* Good benefits and package <p>To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Michelle Rosette on +813 6832 8698.</p>
Company Info	Call Center Industry

English Level	Fluent (TOEIC 865-)
Japanese Level	Native Level
Salary	JPY - Japanese Yen JPY 6000K - JPY 7000K

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