

## Job Detail

Manager Level

Position Title	Collections Manager for Big Financial Service Corporation
Recruiter Company	Michael Page International Japan K.K./マイケル・ページ・インターナショナル・ジャパン株式会社
Company Name	Company name is private
Activated / Updated	2024-05-02 / 2024-05-02
Job Type	Customer Service - Other
Industry	Finance - Other
Location	Asia Japan Tokyo
Job Description	<p>The Collections Manager will be responsible for leading the inhouse Team of around 40 employees in the Collections and Operations Team, as well as handle the external agencies used for collection activities, in order to meet expected levels of productivity and performance.</p> <p>Description</p> <p>The Collections Manager will be responsible for leading the inhouse Team of around 40 employees in the Collections and Operations Team, as well as handle the external agencies used for collection activities, in order to meet expected levels of productivity and performance.</p> <p>Among the main responsibilities:</p> <ul style="list-style-type: none"> <li>* Lead, coach and develop team members to create a highly performing Team</li> <li>* Execute strategies aimed at maximizing Collections effectiveness and minimizing operational risk (personal and Team performance)</li> <li>* Collaborate with Risk Management, Credit and other functions to develop improvement initiatives</li> <li>* Ensure readily available audit readiness and compliance to established norms</li> <li>* Work closely with the Director of Collections for APAC</li> </ul> <p>Profile</p> <p>The Team is looking for candidates who are driven to develop world class, customer-first service, with the following main qualifications:</p> <ul style="list-style-type: none"> <li>* Collections experience (MUST)</li> <li>* Management: solid experience in managing large teams (MUST)</li> <li>* Ability to lead, influence, and contribute at various levels of the business</li> <li>* Excellent communications skills, ability to develop relationships</li> <li>* Ability and passion to drive innovation and change</li> <li>* Business fluency in both Japanese and English</li> </ul> <p>With some degree of flexibility about the above, if you think you have the right set of skills for the job, the company would love to hear from you.</p> <p>Job Offer</p> <ul style="list-style-type: none"> <li>* International mobility opportunities</li> <li>* Internal mobility program - chance to explore different departments within the company</li> <li>* Access to industry-leading training and ongoing coaching</li> </ul> <p>To apply online please click the 'Apply' button below. For a confidential discussion</p>

	about this role please contact Davide Capretta at +81 3 6832 8675.
Company Info	Our client is a global financial services corporation.
Qualifications	<p>The Team is looking for candidates who are driven to develop world class, customer-first service, with the following main qualifications:</p> <ul style="list-style-type: none"> <li>-Collections experience (MUST)</li> <li>-Management: solid experience in managing large teams (MUST)</li> <li>-Ability to lead, influence, and contribute at various levels of the business</li> <li>-Excellent communications skills, ability to develop relationships</li> <li>-Ability and passion to drive innovation and change</li> <li>-Business fluency in both Japanese and English</li> </ul> <p>With some degree of flexibility about the above, if you think you have the right set of skills for the job, the company would love to hear from you.</p>
English Level	Business Conversation Level (TOEIC 735-860)
Japanese Level	Native Level
Salary	JPY - Japanese Yen JPY 8000K - JPY 12000K