

Job Detail

Staff Level

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| Position Title | Client Management Lead for Global Fintech |
| Recruiter Company | Michael Page International Japan K.K./マイケル・ページ・インターナショナル・ジャパン株式会社 |
| Company Name | Company name is private |
| Activated / Updated | 2024-05-02 / 2024-05-02 |
| Job Type | Customer Service - Customer Support |
| Industry | Finance - Other |
| Location | Asia Japan Tokyo |
| Job Description | <p>As Client Management Team Lead you will be engaged in leading the team to conduct outbound communication with customers by chat/phone/email, find potential customers, promote customer conversion rates, cooperating with the development of special project activities and directly provide support to customers.</p> <p>Description</p> <p>As Client Management Team Lead you will be engaged in leading the team to conduct outbound communication with customers by chat/phone/email, find potential customers, promote customer conversion rates, cooperating with the development of special project activities and directly provide support to customers.</p> <p>Profile</p> <p>The Team in Tokyo is looking for candidates with a strong interest for the industry and with the following strengths / experiences:</p> <ul style="list-style-type: none"> * Call center outbound work experience * Great communication skills and customer-oriented * Teamwork oriented * Experience in the financial industry a big advantage * Proficient PC skills * Bachelor's Degree * Fluent level of Japanese * Conversational English or Chinese is preferred <p>With some degree of flexibility about the above, if you think you have the right set of skills for the job, the company would love to hear from you.</p> <p>Job Offer</p> <ul style="list-style-type: none"> * Contribute to the company's big vision to become an influential global presence * Dynamic startup environment with many opportunities for growth <p>To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Davide Capretta at +81 3 6832 8675.</p> |
| Company Info | The client is a financial services company / trading platform offering a range of investment tools and resources for traders and investors. |
| Qualifications | <p>The Team in Tokyo is looking for candidates with a strong interest for the industry and with the following strengths / experiences:</p> <ul style="list-style-type: none"> -Call center outbound work experience -Great communication skills and customer-oriented -Teamwork oriented -Experience in the financial industry a big advantage -Proficient PC skills |

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| | <ul style="list-style-type: none"> -Bachelor's Degree -Fluent level of Japanese -Conversational English or Chinese is preferred <p>With some degree of flexibility about the above, if you think you have the right set of skills for the job, the company would love to hear from you.</p> |
| English Level | Business Conversation Level (TOEIC 735-860) |
| Japanese Level | Fluent(JLPT Level 1 or N1) |
| Salary | JPY - Japanese Yen JPY 5500K - JPY 7500K |

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