

Job Detail

Senior Level

Position Title	Service director@Swiss Machinery Firm (Tokyo -16m)
Recruiter Company	Michael Page International Japan K.K./マイケル・ページ・インターナショナル・ジャパン株式会社
Company Name	Company name is private
Activated / Updated	2024-05-02 / 2024-05-02
Job Type	Manufacturing (Automobile/Plant Engineering/Precision Equipment) - Sales Engineer/Service Engineer
Industry	Machinery Manufacturer
Location	Asia Japan Tokyo
Job Description	<p>This role is pivotal in driving their service operations to new heights, ensuring unparalleled customer satisfaction and operational excellence.</p> <p>Description</p> <ul style="list-style-type: none">* Leading a team of service professionals to deliver exceptional technical support and maintenance services to our customers.* Developing and implementing strategic initiatives to enhance service efficiency and effectiveness.* Collaborating cross-functionally with sales, engineering, and other departments to ensure seamless customer experiences.* Analyzing performance metrics and implementing continuous improvement initiatives to drive operational excellence.* Cultivating a culture of customer-centricity and continuous learning within the service team. <p>Profile</p> <ul style="list-style-type: none">* Previous experience in a leadership role within a service-oriented organization, preferably in the manufacturing or machinery industry.* Strong technical acumen and understanding of packaging machinery or related technologies.* Proven track record of leading high-performing teams and driving operational excellence.* Excellent communication, interpersonal, and problem-solving skills.* Business level of English and fluent Japanese. <p>Job Offer</p> <ul style="list-style-type: none">* Position with a high impact in the region, collaborating with global cross multidisciplinary teams.* Possibility to lead a team from scratch.* Flexible working style, including remote work and attractive salary package. <p>【Eduardo>About Me】エンジニア×リクルーター Engineering X Recruiting ◎トライリンガル（日本語・英語・スペイン語）Trilingual in Japanese, English and Spanish. ◎東京工業大学大学院にて化学工学を専攻し、プロセス制御・プラントエンジニアとしてキャリアを形成 Process automation/plant engineer in the chemical industry. Tokyo Institute of Technology, MEng in Chemical Engineering. ◎ヘルスケア（医療機器・製薬）・化学・製造業・建設プラント領域のエンジニアの方を専門的にサポート Specialized engineering recruiter in the healthcare and chemical industry. ◎他社に比べて支援実績数が多く、社内外にて多数受賞実績あり Several performance awards (including both internal and external).</p> <p>To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Eduardo Takara on +813 6832 8678.</p>

Company Info	Global leader, headquartered in Switzerland, in packaging machinery and services, renowned for innovative solutions and commitment to customer success. With a rich history spanning over a century, they continue to push the boundaries of what's possible in the packaging industry. Flexible environment, vibrant culture and global environment are some of the most attractive points of working there.
English Level	Business Conversation Level (TOEIC 735-860)
Japanese Level	Native Level
Salary	JPY - Japanese Yen JPY 10000K - JPY 16000K

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