

Job Detail

Staff Level

Position Title	Client Management Lead for Global Fintech
Recruiter Company	Michael Page International Japan K.K./マイケル・ページ・インターナショナル・ジャパン株式会社
Company Name	Company name is private
Activated / Updated	2024-05-02 / 2024-05-02
Job Type	Customer Service - Customer Support
Industry	Finance - Other
Location	Asia Japan Tokyo
Job Description	<p>As Client Management Team Lead you will be engaged in leading the team to conduct outbound communication with customers by chat/phone/email, find potential customers, promote customer conversion rates, cooperating with the development of special project activities and directly provide support to customers.</p> <p>Description</p> <p>As Client Management Team Lead you will be engaged in leading the team to conduct outbound communication with customers by chat/phone/email, find potential customers, promote customer conversion rates, cooperating with the development of special project activities and directly provide support to customers.</p> <p>Profile</p> <p>The Team in Tokyo is looking for candidates with a strong interest for the industry and with the following strengths / experiences:</p> <ul style="list-style-type: none"> * Call center outbound work experience * Great communication skills and customer-oriented * Teamwork oriented * Experience in the financial industry a big advantage * Proficient PC skills * Bachelor's Degree * Fluent level of Japanese * Conversational English or Chinese is preferred <p>With some degree of flexibility about the above, if you think you have the right set of skills for the job, the company would love to hear from you.</p> <p>Job Offer</p> <ul style="list-style-type: none"> * Contribute to the company's big vision to become an influential global presence * Dynamic startup environment with many opportunities for growth <p>To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Davide Capretta at +81 3 6832 8675.</p>
Company Info	The client is a financial services company / trading platform offering a range of investment tools and resources for traders and investors.
Qualifications	<p>The Team in Tokyo is looking for candidates with a strong interest for the industry and with the following strengths / experiences:</p> <ul style="list-style-type: none"> -Call center outbound work experience -Great communication skills and customer-oriented -Teamwork oriented -Experience in the financial industry a big advantage -Proficient PC skills

	<ul style="list-style-type: none"> -Bachelor's Degree -Fluent level of Japanese -Conversational English or Chinese is preferred <p>With some degree of flexibility about the above, if you think you have the right set of skills for the job, the company would love to hear from you.</p>
English Level	Business Conversation Level (TOEIC 735-860)
Japanese Level	Fluent(JLPT Level 1 or N1)
Salary	JPY - Japanese Yen JPY 5500K - JPY 7500K

Copyright © Human Global Talent Co., Ltd. All rights reserved.