

## Job Detail

Staff Level

Position Title	[Customer Support] Average annual income ranking, No. 1 in Japan! Support operations for overseas bases!
Recruiter Company	INBOUND TECHNOLOGY CO.,Ltd / インバウンドテクノロジー株式会社
Company Name	Company name is private
Activated / Updated	2024-05-15 / 2024-05-16
Job Type	Customer Service - Customer Support Customer Service - Call Centre Manager/SV Customer Service - Telemarketing/Telesales
Industry	IT Consulting
Location	Asia Japan Osaka
Job Description	<p>◆ Average annual income ranking, No. 1 in Japan! Develop and sell machinery and equipment for companies in-house!</p> <p>◆ We have the R&amp;D ability to create world-first and industry-first products, and our operating profit margin exceeds 50%!</p> <p>[Business content] This is a job where you will provide customer support to overseas subsidiaries (North and South America/Greater China/ASIA/EU) by explaining survey results and suggesting improvements tailored to the customer's usage environment.</p> <p>&lt;Specific duties&gt;</p> <ul style="list-style-type: none"> <li>Report/support for products returned for repair from Keyence overseas bases</li> <li>Provide customer support while communicating with the person in charge at overseas bases</li> <li>Support for independent management of overseas bases, including building a system</li> </ul>
Company Info	<p>◎Use your language skills!</p> <p>◎Full transportation expenses paid! (The company will also cover all travel expenses for the interview!)</p>
Working Hours	8:30-17:30
Qualifications	<p>[Required requirements]</p> <ul style="list-style-type: none"> <li>Those who can communicate smoothly in English (please refer to the language ability section)</li> <li>Those who have experience in promoting work while coordinating/communicating with related departments.</li> <li>Japanese business level or higher</li> </ul> <p>[Welcome conditions]</p> <ul style="list-style-type: none"> <li>Those with experience in production management or on-site management/Those from a science department</li> <li>People who have the spirit of taking on new challenges</li> </ul>
English Level	Business Conversation Level (TOEIC 735-860)
Japanese Level	Fluent(JLPT Level 1 or N1)
Salary	JPY - Japanese Yen JPY 5000K - JPY 10000K
Holiday Description	<p>☆★130 days off per year (2023 results)★★☆</p> <ul style="list-style-type: none"> <li>Complete 2-day weekend system (Saturdays, Sundays, and holidays)</li> <li>Golden Week</li> <li>summer</li> <li>- 7 or more consecutive days off during the year-end and New Year holidays</li> <li>Annual paid vacation</li> <li>Congratulatory and condolence leave</li> </ul>

Job Contract Period	full-time employee
Nearest Station	Takatsuki Station

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