

Job Detail

Staff Level

Position Title	[Customer Support] Average annual income ranking, No. 1 in Japan! Support operations for overseas bases!
Recruiter Company	INBOUND TECHNOLOGY CO.,Ltd /インバウンドテクノロジー株式会社
Company Name	Company name is private
Activated / Updated	2024-05-15 / 2024-05-16
Job Type	Customer Service - Customer Support Customer Service - Call Centre Manager/SV Customer Service - Telemarketing/Telesales
Industry	IT Consulting
Location	Asia Japan Osaka
Job Description	<p>◆ Average annual income ranking, No. 1 in Japan! Develop and sell machinery and equipment for companies in-house!</p> <p>◆ We have the R&D ability to create world-first and industry-first products, and our operating profit margin exceeds 50%!</p> <p>[Business content] This is a job where you will provide customer support to overseas subsidiaries (North and South America/Greater China/ASIA/EU) by explaining survey results and suggesting improvements tailored to the customer's usage environment.</p> <p><Specific duties></p> <ul style="list-style-type: none"> Report/support for products returned for repair from Keyence overseas bases Provide customer support while communicating with the person in charge at overseas bases Support for independent management of overseas bases, including building a system
Company Info	<p>◎Use your language skills!</p> <p>◎Full transportation expenses paid! (The company will also cover all travel expenses for the interview!)</p>
Working Hours	8:30-17:30
Qualifications	<p>[Required requirements]</p> <ul style="list-style-type: none"> Those who can communicate smoothly in English (please refer to the language ability section) Those who have experience in promoting work while coordinating/communicating with related departments. Japanese business level or higher <p>[Welcome conditions]</p> <ul style="list-style-type: none"> Those with experience in production management or on-site management/Those from a science department People who have the spirit of taking on new challenges
English Level	Business Conversation Level (TOEIC 735-860)
Japanese Level	Fluent(JLPT Level 1 or N1)
Salary	JPY - Japanese Yen JPY 5000K - JPY 10000K
Holiday Description	<p>☆★130 days off per year (2023 results)★☆☆</p> <ul style="list-style-type: none"> Complete 2-day weekend system (Saturdays, Sundays, and holidays) Golden Week summer - 7 or more consecutive days off during the year-end and New Year holidays Annual paid vacation Congratulatory and condolence leave

Job Contract Period	full-time employee
Nearest Station	Takatsuki Station

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