

Job Detail

Entries Level

Position Title	Ecommerce Platform Chat Support (Japanese English Bilingual)
Recruiter Company	【LTS】 Language Talent Solutions マレーシア
Company Name	Company name is private
Activated / Updated	2024-03-26 / 2024-04-01
Job Type	Customer Service - Telemarketing/Telesales Customer Service - Customer Support
Industry	
Location	Asia Taiwan Taipei
Job Description	<p>Responsibilities:</p> <p>Provide prompt and effective responses to customer inquiries via chat support. Address customer questions and concerns regarding products in a precise and friendly manner to enhance customer satisfaction.</p> <p>Handle tasks such as order processing, checking shipping statuses, and facilitating returns or exchanges.</p> <p>Conduct product searches, share links, and suggest recommended items on the e-commerce platform.</p> <p>Gather feedback and requests from customers and relay them to the appropriate departments.</p>
Company Info	<p>[Workplace Atmosphere] Fast-paced, International Environment</p> <p>[Measures against passive smoking] No smoking indoors allowed Designated smoking area</p>
English Level	Business Conversation Level (TOEIC 735-860)
Japanese Level	Native Level
Salary	JPY - Japanese Yen JPY 3000K - JPY 3500K (Month salary : JPY - Japanese Yen JPY 250K - JPY 291.667K)