

Job Detail

Staff Level

Position Title	[Arabic] Customer support/Cross-border EC business company/Annual income 3.5 million to 3.8 million/Full-time employee @ Osaka (Moving cost support available)
Recruiter Company	GLOBALPOWER Inc. / 株式会社グローバルパワー
Company Name	Company name is private
Activated / Updated	2024-05-02 / 2024-05-09
Job Type	Customer Service - Customer Support
Industry	Telecommunications/Information Services
Location	Asia Japan Osaka
Job Description	<ul style="list-style-type: none"> • Response to customer inquiries (email, website, chat, phone, etc.) - Collaborate with various teams to answer customer questions and resolve customer issues. • Other incidental work (translation, etc.)
Company Info	<ul style="list-style-type: none"> • Cross-border EC business • Overseas logistics business • Overseas PR business <p>Sales: 12 billion yen Employees: 400 people</p>
Working Hours	<p>9:15 ~ 18:15</p> <ul style="list-style-type: none"> • Flex system • Core time 10:00-16:00
Qualifications	<p>■Required skills</p> <ul style="list-style-type: none"> • Inquiry handling and customer support experience <p>■Welcome skills</p> <ul style="list-style-type: none"> • Basic knowledge of HTML <p>■Portrait</p> <ul style="list-style-type: none"> • A person who is flexible and able to respond flexibly to changes. • Those who pay attention to details • Those who can carry out work with teamwork while working as a communications director. • Those who are aware of the progress and speed of work
English Level	Business Conversation Level (TOEIC 735-860)
Japanese Level	Business Level(JLPT Level 2 or N2)
Other Language1	Arabic(Native Level)
Salary	JPY - Japanese Yen JPY 3500K - JPY 4000K
Salary Description	<p>Annual income: 3.64 million to 4.2 million</p> <p>Monthly salary: 260,000 yen to 300,000 yen</p> <ul style="list-style-type: none"> • Bonus: Twice a year (paid in June and December) • Salary increase: Once a year • Transportation expenses (up to 30,000 yen per month) • Complete social insurance <p>★Moving costs★ 100,000 yen will be paid if the straight line distance between your residence before joining the company and our head office is 60km or more.</p>
	<ul style="list-style-type: none"> • Shift system with two days off per week (one day off from Monday to Saturday)

Holiday Description	+ Sunday off) • New Year holidays (4 days) • 26 days of paid vacation from the first year *Annual holidays: 134 days
Job Contract Period	full-time employee
Nearest Station	Sakaisuji Honmachi Station (6 minutes walk)