

Job Detail

Executive Level

Position Title	Support Engineer Otemachi Job
Recruiter Company	Fidel Consulting KK
Company Name	Company name is private
Activated / Updated	2024-03-21 / 2024-04-09
Job Type	IT (PC, Web, Unix) - Web Application SE IT (PC, Web, Unix) - Database SE Building/Construction/Equipment/Real Estate - Engineer (Building/Construction/Equipment)
Industry	
Location	Asia Japan Tokyo
Job Description	<p>Bilingual (Japanese + English) Must have strong hands-on knowledge of SQL Must have the knowledge to navigate in UNIX, Linux and Windows platforms proficiently. Must know scheduling tools – autosys/cron. Experience with providing L1 and L2 support (and tooling such as Jira, ServiceNow, etc) Experience with handling change processes and deployments (Nice to have) Experience with configuring Grafana Must know how to effectively prioritize tasks, issues, and projects in a highly dynamic work environment that includes a global focus. Be able to work in close collaboration with Infrastructure Support, application developers, global support and development team members, application leads and developers. Be responsible to track change requests and high severity incidents in accordance with defined service levels Must know how to maintain a knowledge base of known defects and issues, processes & techniques. Must have Excellent analytical and communication skills including ability to provide clear and concise status to business users/ IT management / summarize key message Japanese Language: Business-level japanese and business-level english required</p>
Company Info	<p>The group is a global enterprise headquartered in India. The group operates in more than 100 countries across six continents with a mission 'To improve the quality of life of the communities we serve globally, through long-term stakeholder value creation based on Leadership with Trust'. Sixty-six percent of the equity of Sons, the promoter holding company, is held by philanthropic trusts, thereby returning wealth to society. The name has been respected in India for 150 years for its adherence to strong values and business ethics.</p>
English Level	Business Conversation Level (TOEIC 735-860)
Japanese Level	Business Level(JLPT Level 2 or N2)
Salary	JPY - Japanese Yen JPY 3000K - JPY 4000K