

## Job Detail

Staff Level

Position Title	Recruiting full-time employees, hotel front staff, visa support available, working in Sapporo
Recruiter Company	YAMAGATA Corporation
Company Name	Company name is private
Activated / Updated	2024-04-25 / 2024-04-25
Job Type	Hospitality Business Specialists - Floor Staff Hospitality Business Specialists - Hotel Other Job Type - New Graduate & Entry Level
Industry	
Location	Asia Japan Hokkaido
Job Description	<p>We will create a hotel where our guests can spend a comfortable time and will be in charge of overall hotel operations.</p> <p>First of all, you will learn customer service, focusing on front desk operations. In addition to customer service, you will be involved in hotel management in a multi-tasking manner, including various clerical duties, event planning proposals, and staff training and guidance.</p> <p>We are looking for people who will be involved in the day-to-day operations of the hotel while providing their own opinions on how we can make the hotel a hotel that will please customers around the world.</p> <p>My job is to create a hotel like no other.</p> <p>&lt;Specific job details&gt;</p> <ul style="list-style-type: none"> <li>• Customer service duties such as reception and guidance as front staff</li> <li>• Event planning and improvement proposal work for hotel management</li> <li>• Various input work such as responding to review comments</li> <li>• Confirmation of equipment inventory and ordering</li> <li>• Various system input work</li> <li>• Staff education, guidance, etc.</li> </ul> <p>&lt;The best part of work&gt;</p> <ul style="list-style-type: none"> <li>• We can obtain customer satisfaction through our own services and proposals.</li> <li>• You will gain valuable experience by serving a variety of customers of different nationalities.</li> <li>• You can multi-task all tasks related to hotel management and have a comprehensive understanding.</li> </ul>
Company Info	No smoking inside the building
Working Hours	<p>24-hour shift system (8 hours of actual work, 1 hour of break)</p> <p>■Shift examples: 7:00-16:00, 14:00-23:00, 22:00-7:00, 23:00-8:00, etc. It depends on the hotel and situation.</p> <p>[Night shift] Set based on work proficiency. Depending on the staff, there will be around 5 night shifts per month. During late night hours, extra wages will be paid as required by law.</p> <p>The percentage of night shifts is negotiable, but please refrain from applying if you are unable to work night shifts at all.</p>
Qualifications	<p>■Required experience/ability</p> <ul style="list-style-type: none"> <li>• For foreign nationals, Japanese business intermediate level or higher (a level that allows you to deal with Japanese guests in Japanese) *Those who have obtained N1</li> </ul> <p>• Preference will be given to those with business level English proficiency (not a requirement)</p> <p>*Even if your English does not reach a business level, you can consider applying if you are motivated.</p> <p>- Must have knowledge of business etiquette (For foreign nationals, working experience in Japan is required)</p>

English Level	Business Conversation Level (TOEIC 735-860)
Japanese Level	Business Level(JLPT Level 2 or N2)
Chinese Level	None
Salary	JPY - Japanese Yen JPY 3000K - JPY 5000K
Salary Description	Basic salary: 221,000 yen - 361,000 yen Estimated annual income is 3.4 million yen to 5 million yen (separate housing allowance included) Bonus: Yes (twice a year, *paid based on company performance) Salary increase: Yes (twice a year, *depending on individual evaluation and ability)
Holiday Description	Shift system (monthly holidays 8th to 10th) Annual holidays: 115 days Paid vacation: 10 days granted from the day of employment (varies depending on month of employment)
Job Contract Period	Full-time employment
Nearest Station	5 minutes walk from Odori Station