

Job Detail

Staff Level

Position Title	[Sapporo] Customer service that takes advantage of language skills! No hotel front experience required! !
Recruiter Company	Dimple Co., Ltd.
Company Name	Company name is private
Activated / Updated	2024-04-26 / 2024-05-08
Job Type	Hospitality Business Specialists - Hotel Hospitality Business Specialists - Floor Staff
Industry	Tourism/Hotels, Lodging/Restaurant, Food Services
Location	Asia Japan Hokkaido
Job Description	<p>*More than 80% of our customers are from overseas, so this is a position where you can utilize your language skills.</p> <p>We will be entrusted with creating a hotel where customers can spend a comfortable time and general hotel operations without being bound by conventional hotel conventions.</p> <p>First, you will learn customer service, focusing on front desk work. In addition to customer service, you will be involved in multitasking in hotel operations, such as various administrative tasks, event planning and proposals, and staff training. Employees are involved in daily operations, giving their own opinions on how to make the hotel a place that customers are happy with. This is a job that creates a unique "Karakasa Hotel."</p> <p>■Job details:</p> <p>(1) Customer service duties such as reception and guidance as a front desk staff member (2) Event planning and improvement proposal work for hotel operations</p> <p>(3) Various input tasks such as responding to reviews and comments</p> <p>(4) Checking inventory and ordering of equipment</p> <p>(5) Input work for various systems</p> <p>(6) Staff training and guidance</p> <p>*Details of the job will be provided during the interview.</p>
Company Info	<p>【career enhancement】</p> <p>As a hotel operator, you will be involved in back-office operations such as staff training, event planning, accommodation plan creation, media publication strategy planning, and income and expenditure management, so you will acquire business skills in all aspects!</p>
Working Hours	<p><Working hours> 9:00-18:00 (Regular working hours: 8 hours 0 minutes) (shift system) Break time: 60 minutes Overtime work: Yes</p> <p><Work pattern> 7:00~16:00 14:00~23:00 22:00~7:00</p> <p><Other working hours supplement> ■Shift system (24 hours *Actual working hours per day is 8 hours) ■Shifts will be set taking into consideration work styles, including night shifts.</p>
Qualifications	<p>[Welcome] People who are fluent in languages (mainly English, Chinese, Korean, and other languages also available)</p> <ul style="list-style-type: none">• People who like to interact with many people and provide "hospitality"• Those who have experience working in a team• Good footwork

	<ul style="list-style-type: none"> Those who can act independently
English Level	Minimum Communication Level (TOEIC 225-470)
Japanese Level	Fluent(JLPT Level 1 or N1)
Chinese Level	None
Other Language1	Korean(Daily Conversation Level)
Other Language2	Chinese - Shanghainese(Daily Conversation Level)
Salary	JPY - Japanese Yen JPY 3500K - JPY 4000K
Salary Description	<p> ■Regular salary increase: twice a year ■Bonus: Twice a year </p> <p>Commuting allowance: Full transportation expenses paid (based on company regulations)</p> <p>Housing allowance: Up to half of the maximum rent of 100,000 yen will be paid as housing allowance, provided that you live within a 45-minute commuting distance from your workplace.</p> <p>Social insurance: non-statutory workers' compensation benefit system</p> <p>Employees' Pension Fund: No supplementary information</p> <p>Retirement allowance system: 5% of basic salary is added every month as prepaid retirement allowance</p>
Holiday Description	<p>Complete 2-day work week (shift system on holidays)</p> <p>10 to 20 days of annual paid vacation (minimum number of days is the number of days granted immediately after joining the company)</p> <p>Number of holidays per year: 115 days</p> <p>Paid vacation: 10 days granted from the day of employment, condolence leave system, judge leave system, childcare/nursing care leave system</p>
Job Contract Period	full-time employee Trial period available (4 months) There will be no changes to the terms and conditions during the trial period.
Nearest Station	Susukino Station 5 minutes walk