

Job Detail

Entries Level

Position Title	Refund Manager - up to 5M JPY
Recruiter Company	Michael Page International Japan K.K./マイケル・ページ・インターナショナル・ジャパン株式会社
Company Name	Company name is private
Activated / Updated	2024-05-02 / 2024-05-02
Job Type	Hospitality Business Specialists - Hotel
Industry	Tourism/Hotels, Lodging/Restaurant, Food Services
Location	Asia Japan Tokyo
Job Description	<p>We are seeking a dynamic and experienced individual to join our team as a Refund Counter Manager for our Tax-free shopping center located in Tokyo23. As the Refund Counter Manager, you will play a crucial role in the day-to-day operations of the Refund Counter, overseeing key departments such as sales, IT, HR, and Finance.</p> <p>Description</p> <ul style="list-style-type: none"> * Manage and optimize the Refund Counter operations, ensuring cost efficiency and exceptional customer satisfaction. * Oversee the entire refund process from issuing to refund, collaborating with various departments for process optimization. * Provide continuous improvement by ensuring compliance and delivering meaningful insights through data analysis. * Develop and maintain relationships with key departments including sales, IT, HR, and Finance. * Plan for future changes in the business landscape and implement strategies to adapt to evolving market conditions. <p>Profile</p> <ul style="list-style-type: none"> * Native level in Japanese speaker with fluency in English; proficiency in Chinese is a plus. * Minimum of 1 year of experience in the service industry, with a preference for candidates with experience in hospitality, travel, or F&B. * Strong leadership skills with the ability to manage, develop, and support key departments. * Excellent analytical skills to leverage data for actionable insights. * Proactive mindset with the ability to foresee challenges and plan accordingly. <p>Job Offer</p> <ul style="list-style-type: none"> * 15 days paid holidays * Japan Standard social insurances * Pension Plan <p>To apply online please click the 'Apply' button below. For a confidential discussion about this role please contact Michelle Rosette on +813 6832 8698.</p>
Company Info	Tax Refund Company
English Level	Fluent (TOEIC 865-)
Japanese Level	Native Level
Salary	JPY - Japanese Yen JPY 4500K - JPY 5000K

