

Job Detail

Executive Level

Position Title	Network Security Senior Specialist Tokyo Job
Recruiter Company	Fidel Consulting KK
Company Name	Company name is private
Activated / Updated	2024-03-12 / 2024-04-09
Job Type	IT (Hardware/Network) - Security System SE IT (PC, Web, Unix) - Database SE IT (PC, Web, Unix) - Web Application SE
Industry	
Location	Asia Japan Tokyo
Job Description	<p>As a technical support engineer for the Zscaler platform, engage and empathize with customers/users to support and resolve technical issues through completion leading to a good customer experience with effective customer interactions.</p> <p>Zscaler Experience: Experienced with the Zscaler ZIA portal. Creating Zscaler firewall control policy based on change requests. Creation of GRE Tunnel / IPsec tunnel configuration. Location Management and Sublocation policy configuration. URL and cloud app control configuration 8 SSL inspection policy configuration. Configuring the Advanced Threat Protection Policy. Configuring Source IP anchoring. Hosted PAC file configuration</p>
Company Info	<p>Global Solutions, having now has more than 400 SAP consultants in Japan, who are knowledgeable enough in various business areas provided by SAP and lead the operational transformation at the global level.</p> <p>We are also a unique group of professionals who have expertise in global AMO and ITO service based on inertia, and in new technologies which lead to "Strategic IT", such as SAP S/4HANA, Predictive Analytics, and Hybris.</p> <p>The Company's Group is staffed with about 10,000 SAP consultants all over the world.</p> <p>A Global Solutions, as a Core SAP Solution Company in Japan, provides Japanese corporate customers with a management platform that is global, seamless, and optimized totally by collaborating with the Company's Group in and outside of Japan</p>
Qualifications	<p>Minimum 7+ years' experience in supporting enterprise customers/users. Participate in a 24x7 Support Operation and 24x7 on-call rotation</p> <p>Excellent knowledge of Network Protocol Analyzers (tcpdump, Wireshark) and Network Security (SSL/TLS, VPNs, Firewall, IDS/IPS)</p> <p>Experience troubleshooting network issues and familiarity with the necessary tools. (Ping, Traceroute, MTR, etc.). Expert knowledge of protocols such as HTTP, SMTP, FTP, DNS, etc.</p> <p>Mandatory Certification: ZScaler Trained and Certified (ZIA & ZPA).</p> <p>Other proxy vendors certifications and experience is also preferred</p> <p>Good communication skills with experience working in a matrix and distributed team(s) setup</p> <p>Japanese language: Bilingual (Japanese & English)</p>
English Level	Business Conversation Level (TOEIC 735-860)
Japanese Level	Business Level(JLPT Level 2 or N2)
Salary	JPY - Japanese Yen JPY 6500K - JPY 7500K