

Job Detail

Staff Level

Position Title	Desktop Support Engineer
Recruiter Company	Hi-Tech Japan K.K.
Company Name	Company name is private
Activated / Updated	2024-04-01 / 2024-04-15
Job Type	IT (Other) - IT Help Desk
Industry	
Location	Asia Japan Tokyo
Job Description	<p>Primarily to provide second line support for all PC issues, within a standardized operating environment Identification of issues and escalation to appropriate second or third line IT teams both locally and globally.</p> <p>Identifying the issue and initial troubleshooting Involvement in related projects</p> <p>Hardware Administration (Installation of workstation, update of inventory information; Laptop installation, troubleshooting, training and support etc) Support for Japanese applications</p>
Company Info	An IT services, consulting, and business solutions organization that has been partnering with many of the world's largest businesses in their transformation journeys for over 50 years.
Japanese Level	Native Level
Salary	Depends on experience