

Job Detail

Executive Level

Position Title	ServiceNow Developer Tokyo Jobs
Recruiter Company	Fidel Consulting KK
Company Name	Company name is private
Activated / Updated	2024-03-11 / 2024-04-09
Job Type	IT (PC, Web, Unix) - Database SE IT (Hardware/Network) - Server Architect and Developer IT (PC, Web, Unix) - Web Application SE
Industry	
Location	Asia Japan Tokyo
Job Description	<p>Perform development and configuration of a variety of areas including, but not limited to Service Portal, Service Catalog, Incident, Problem, Change, Knowledge, Release / SDLC, Asset Management, Configuration Management (CMDB), Project, Timecards, Mobility, Reporting and Performance Analytics.</p> <p>Collaborate with a global team to scope and design solutions for documented business and technical needs, with an emphasis on / preference for minimizing customization.</p> <p>Design technical solutions to address complex requirements, evaluate alternate solutions, identify the best option, and implement the solution.</p> <p>Design, develop and configure workflows, forms, scripts, and underlying logic using Scrum / Agile methodologies.</p> <p>Formulate and implement a Quality Assurance strategy, with solutions for unit, system integration, regression, and user acceptance testing.</p> <p>Participate actively in automation efforts on the platform.</p> <p>Analyze, troubleshoot, and remedy identified system issues.</p>
Company Info	<p>A leading global information technology, consulting, and business process services company. We harness the power of cognitive computing, hyper-automation, robotics, cloud, analytics, and emerging technologies to help our clients adapt to the digital world and make them successful. A company recognized globally for its comprehensive portfolio of services, a strong commitment to sustainability, and good corporate citizenship, we have over 160,000 dedicated employees serving clients across six continents. Together, we discover ideas and connect the dots to build a better and bold new future.</p> <p>[Measures against passive smoking]</p> <p>No smoking indoors allowed</p> <p>Designated smoking area</p>
Qualifications	<p>Requires a bachelor's degree in Computer Science, Information Technology, or related areas. In lieu of Bachelor's degree, extensive familiarity with the field's concepts, practices and procedures is required.</p> <p>4+ years of experience working with IT Service Management solutions in an enterprise environment.</p> <p>3+ years of ServiceNow development / implementation / administrative experience.</p> <p>Strong understanding of the ServiceNow Application Suite covering ITSM, ITOM and ITBM areas.</p> <p>Experience working with web technologies (HTML, CSS, JavaScript, AngularJS, XML, SOAP, REST, Jelly, etc.)</p> <p>Strong grounding in fundamentals of web application development (identity, security etc.)-Experience working with structured data, schema, and databases.</p> <p>Experience integrating internal and external (SaaS based) applications using RESTful APIs, OAuth 2.0 and GraphQL.</p> <p>Knowledge of ITIL concepts.</p> <p>Exposure to the Common Services Data Model (CSDM) and CMDB Identification and Reconciliation Rules (IRE) for data ingestion.</p> <p>Ability to understand complex business needs and adapt appropriately.</p> <p>Ability to learn and adapt to new technologies applicable to the ServiceNow platform.</p> <p>Superior attention to detail with excellent written and verbal communication skill</p>
English Level	Business Conversation Level (TOEIC 735-860)

Japanese Level	Business Level(JLPT Level 2 or N2)
Salary	JPY - Japanese Yen JPY 7000K - JPY 8000K

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