Job Detail

Position Title	GCP-Team Manager-Cloud Platform Tokyo job
Recruiter Company	Fidel Consulting KK
Company Name	Company name is private
Activated / Updated	2024-03-11 / 2024-04-09
Job Type	IT (PC, Web, Unix) - Database SE IT (PC, Web, Unix) - Web Application SE IT (PC, Web, Unix) - Tech Lead/Lead Engineer
Industry	
Location	Asia Japan Tokyo
Job Description	Excellent customer-facing skills Excellent written and oral communication skills in at least two languages: English/Japanese/Chinese/Korean Strong attention to detail and exceptional analytical and problem-solving skills Excellent presentation skills Excellent leadership and motivational skills to lead the team to high performance
Company Info	This company has been certified as the "best employer" in 2020 by the "Top Employers Institute" which recognizes outstanding employers. A global leader in consulting, technology, outsourcing, and next-generation services. With approximately 180,000 employees worldwide, the company helps clients in more than 50 countries stay ahead of the competition. Through the co-creation of innovative solutions, they help companies transform and thrive in an ever-changing world. [Measures against passive smoking] No smoking indoors allowed Designated smoking area
Qualifications	At least 8 years of experience in the IT industry as a support engineer with a degree in IT, computer science, and related fields. Knowledge of application development and deployment to GCP or related cloud platforms Experience in developing and supporting user interface (UI) rich web applications and web service applications using front-end/user interface (UI) technologies such as object-oriented JavaScript and related frameworks, typescript, HTML5, and CSS frameworks Experience with standard web servers and related frameworks More than 4 years of experience developing and supporting REST FULL Web APIs using Java and Python core frameworks Manage responsive relationships with Google and build a productive, retention-worthy team culture Reporting weekly according to KPI performance code calls, owning and preparing content for WBR/MBR/QBR, presenting reports, and meeting all agent schedules Create, implement, and follow up on individual, team, and site-wide action plans, and communicate their efforts and results to Google Identify and implement initiatives to improve customer satisfaction, improve deal quality, increase efficiency, and increase team productivity, share those efforts and results with Google to manage the performance and career development of your technical support team Manage and monitor team member performance and calibration Frequent one-on-one meetings with team members to ask for feedback on process inefficiencies and issues related to the team Japanese Language: Japanese Native level and Business level English
English Level	Business Conversation Level (TOEIC 735-860)
Japanese Level	Native Level
Salary	JPY - Japanese Yen JPY 10000K - JPY 15000K