

Job Detail

Senior Level

Position Title	! Moving allowance ! ☆ Seconded to a major automobile manufacturer ☆ Global help desk
Company Name	L&T Technology Services Limited
Activated / Updated	2024-05-07 / 2024-05-07
Job Type	Manufacturing (Automobile/Plant Engineering/Precision Equipment) - Control - Software Architect Electronics (Appliance/Semiconductor) - Valuation/Testing IT (Hardware/Network) - Server and Machine Operation and Maintenance
Industry	Automotive and Parts Manufacturing
Location	Asia Japan Tochigi
Job Description	<p>Responsibilities of role:</p> <p>Provide timely & effective technical support for CATIA V6 users addressing software related queries and issues.</p> <p>Support all in house customized Functions and OOTB features in CATIA V5/V6 and Enovia VPM/3D Experience.</p> <p>Investigate, analyze, and manage the reported issues by resolving them within SLA. (Experience in complete process of Incident management)</p> <p>Conduct training sessions for users to enhance their understanding of CATIA V6 capabilities and best practices.</p> <p>Develop and maintain a documentation Knowledge base of FAQs, user guides, help Documents of CAD Functions to assist users in troubleshooting common issues.</p> <p>Assist in development & improvement of support processes to enhance overall customer satisfaction.</p> <p>Participate in testing and validation of new software releases, customized & OOTB functions to ensure compatibility and reliability.</p> <p>Contribute and develop collaborative team environment by sharing knowledge and expertise with team members.</p>
Company Info	<p>L&T Technology Services (LTTS) is a global leader in engineering and research and development (ER&D) services.</p> <p>We have applied for 472 patents for 51 of the world's top 100 companies in terms of R&D expenditure, and are constantly striving to provide engineering services. We offer world-class autonomous welding robots, solar-connected drones, smart campuses and other innovative products.</p> <p>LTTS' expertise in engineering design, product development, smart manufacturing and digitalization is applied in every area of our lives, from when we wake up to when we go to bed. We have 49 innovation labs, design development labs and design centers around the world, specializing in disruptive technology areas such as 5G, AI, collaborative robots, digital factories and autonomous vehicles.</p> <p>LTTS is a publicly traded subsidiary of Larsen & Toubro, an \$18 billion Indian conglomerate with operations in more than 30 countries.</p> <p>Preventive measures against passive smoking (Smoking room available)</p>
Working Hours	9:00~18:00
Qualifications	<p>[Required qualifications]</p> <ul style="list-style-type: none"> o Experience using CATIA V6/3D. o Japanese language above N2 level <p>[Welcome conditions]</p> <ul style="list-style-type: none"> o Customer-focused approach with strong problem-solving and analytical skills. o Experience with scripting programming languages for automation tasks.

	o Knowledge of PLM concepts and product development in the automotive industry.
English Level	None
Japanese Level	Business Level(JLPT Level 2 or N2)
Salary	Depends on experience
Salary Description	Social Insurance Commuting/ Transportation Allowance
Holiday Description	2 days off per week (Saturday, Sunday, and public holidays) Summer vacation Winter vacation Paid vacation: 10 days Sick leave: 5 days
Job Contract Period	Hiring contract position
Nearest Station	Utsunomiya