

Job Detail

Entries Level

Position Title	User Support / Help Desk / IT Support Engineers Needed
Recruiter Company	Next Move K.K. / ネクストムーブ株式会社
Company Name	Company name is private
Activated / Updated	2024-05-08 / 2024-05-08
Job Type	IT (Other) - IT Help Desk IT (Other) - In-house System Operator IT (Hardware/Network) - Server and Machine Operation and Maintenance
Industry	Tourism/Hotels, Lodging/Restaurant, Food Services
Location	Asia Japan Tokyo
Job Description	We are currently looking for User Support / Help Desk / IT Support Engineers to join the world's leading provider of Travel Technology This company has won multiple "Top Employer Awards" in Europe and Asia
Company Info	Who are you <ul style="list-style-type: none"> ◆ You will have experience in delivering IT Support in an Airport or similar environment. ◆ You will be familiar with managing the Tier I, Tier II & Tier III IT service desk operations ◆ You will be excited to work in a team focused on helping other members to reach common goals. Why you should apply: <ul style="list-style-type: none"> ◆ You will be given the space and confidence to grow in your career as well as a person. ◆ The company has a collaborative focus on fostering an open, safe, inclusive and stimulating working environment for all employees. ◆ It's an exceptional opportunity to be part of an international network of colleagues who are keen to share their knowledge with you. ◆ You will work in environments where collaboration and continuous improvement are the key.
Qualifications	Skills, Knowledge, and Experience in ONE OR MORE of the following: <ul style="list-style-type: none"> ◆ Customer Service in an IT Environment ◆ Building excellent customer and internal relationships ◆ Diagnosing technical issues and assessing appropriate action required ◆ Recovering functional and technical Incidents and Requests Experience in ONE OR MORE of the following areas is desirable: <ul style="list-style-type: none"> ◆ Hardware and Software-related systems ◆ End to end management of incidents Please do not hesitate to apply by clicking the apply button. <ul style="list-style-type: none"> ◆MUST BE BASED IN JAPAN
English Level	Business Conversation Level (TOEIC 735-860)
Japanese Level	Business Level(JLPT Level 2 or N2)
Chinese Level	None
Salary	Depends on experience
Salary Description	Commuting/ Transportation Allowance
Holiday Description	Paid Holidays Sick Leave

Job Contract Period	Hiring Full-Time Permanent Position
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