

## Job Detail

Entries Level

Position Title	User Support / Help Desk / IT Support Engineers Needed
Recruiter Company	Next Move K.K. / ネクストムーブ株式会社
Company Name	Company name is private
Activated / Updated	2024-05-08 / 2024-05-08
Job Type	IT (Other) - IT Help Desk IT (Other) - In-house System Operator IT (Hardware/Network) - Server and Machine Operation and Maintenance
Industry	Tourism/Hotels, Lodging/Restaurant, Food Services
Location	Asia Japan Tokyo
Job Description	We are currently looking for User Support / Help Desk / IT Support Engineers to join the world's leading provider of Travel Technology  This company has won multiple "Top Employer Awards" in Europe and Asia
Company Info	<p>Who are you</p> <ul style="list-style-type: none"><li>◆ You will have experience in delivering IT Support in an Airport or similar environment.</li><li>◆ You will be familiar with managing the Tier I, Tier II &amp; Tier III IT service desk operations</li><li>◆ You will be excited to work in a team focused on helping other members to reach common goals.</li></ul> <p>Why you should apply:</p> <ul style="list-style-type: none"><li>◆ You will be given the space and confidence to grow in your career as well as a person.</li><li>◆ The company has a collaborative focus on fostering an open, safe, inclusive and stimulating working environment for all employees.</li><li>◆ It's an exceptional opportunity to be part of an international network of colleagues who are keen to share their knowledge with you.</li><li>◆ You will work in environments where collaboration and continuous improvement are the key.</li></ul>
Qualifications	<p>Skills, Knowledge, and Experience in ONE OR MORE of the following:</p> <ul style="list-style-type: none"><li>◆ Customer Service in an IT Environment</li><li>◆ Building excellent customer and internal relationships</li><li>◆ Diagnosing technical issues and assessing appropriate action required</li><li>◆ Recovering functional and technical Incidents and Requests</li></ul> <p>Experience in ONE OR MORE of the following areas is desirable:</p> <ul style="list-style-type: none"><li>◆ Hardware and Software-related systems</li><li>◆ End to end management of incidents</li></ul> <p>Please do not hesitate to apply by clicking the apply button. ◆MUST BE BASED IN JAPAN</p>
English Level	Business Conversation Level (TOEIC 735-860)
Japanese Level	Business Level(JLPT Level 2 or N2)
Chinese Level	None
Salary	Depends on experience
Salary Description	Commuting/ Transportation Allowance
Holiday Description	Paid Holidays Sick Leave

Job Contract Period	Hiring Full-Time Permanent Position
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