Job Detail

Staff Level

Position Title	Engineer/SE/Consultant [Infrastructure, Development, BPO] Multiple positions available, including Java/Python development, telecom device/field testing, user support, developer, mechanical/CAB, etc.!
Company Name	HCL JAPAN LTD./株式会社エイチシーエル・ジャパン
Activated / Updated	2024-05-08 / 2024-05-08
Job Type	IT (PC, Web, Unix) - Fullstack Engineer IT (Other) - Customer Support Engineer IT (Embedded Software, Control Systems) - Programmer
Industry	IT Consulting
Location	Asia Japan Saitama Asia Japan Tokyo Asia Japan Hyogo
Job Description	HCL Tech is a global ICT services company. Due to business expansion, we are continually hiring engineers! (BPO, infrastructure, development, bridge, application, ERP, etc.) As an engineer/consultant in Japan for client projects, you will work with domestic and international teams to provide technical support and consulting services. If you wish to continue your career as an engineer or consultant in the ICT service industry, or if you are thinking about career advancement, why not consider a career at a tech company? We look forward to your application! *Depending on your experience and location, we may introduce you to other projects.
Company Info	About HCLTech: HCLTech is a global technology company, home to 227,481+ people across 60 countries, delivering industry-leading capabilities centered around digital, engineering and cloud, powered by a broad portfolio of technology services and products. We work with clients across all major verticals, providing industry solutions for Financial Services, Manufacturing, Life Sciences and Healthcare, Technology and Services, Telecom and Media, Retail and CPG, and Public Services. Consolidated revenues as of 12 months ending March 2024 totaled $13.3 billion. We have been recognized as a Global Top Employer by the Top Employers Institute for the second time in a row for outstanding HR policies and best practices worldwide. We have also been certified as a Top Employer in 26 countries across three regions, Asia Pacific, Europe & Africa and North America. Out of the 26 countries, HCLTech is ranked number one in 15 countries, including Japan. These accolades re-affirm our commitment to our people by helping them maximize their potential and building an inclusive and progressive workplace that help our employees find their spark. To learn how we can supercharge progress for you, visit hcltech.com/careers We bring together the best of technology and our people to supercharge progress. You can work in a multinational, global environment. We have been named a Global Top Employer for 2023 and certified as a Top Employer in 25 countries by the Top Employers Institute across three regions, Asia Pacific, North America and Europe, for consistency in people practices across the globe. Of the 25 countries, HCLTech is ranked number one in 18 countries, including Japan. These accolades demonstrate our commitment to fostering a work environment with an innovative and a progressive work culture. To learn how we can supercharge progress for you, visit hcltech.com HCLTech is equal opportunity employer and we are also looking at hiring people with disability < PWD> across various functions within our business in HCLTech japan. We encourage candidates with PWD to apply for this roles and we would fast process applications in line with meeting our objective to hire PWD employees. Online interview by default, if required minimal face to face interview.

	【Measures against passive smoking】 Designated smoking area mostly outside the office building
Working Hours	Basically 9:00-18:00 with 1 hour break It may vary slightly depending on the project.
Qualifications	[Java/Python development position] Scheduled to work remotely, working in Otemachi as needed ・2+ years of Java or Python development experience High communication skills (native level, N1+ Japanese, business level English are welcome) ・Communication with internal and external stakeholders, etc. ・2+ years of Java experience including related technologies (JDBC, JMS, SPRING) or 2+ years of Python development experience ・Over 1 year of RDBMS SQL creation (MS SQL Server, Oracle, etc.) ・Linux/Unix shell scripting experience ・Experience with Windows CMD and Windows environment ・Business level Japanese. JLPT N2+ or native level ・Knowledge of basic processes of system development projects ・System application operation support (Level 3 support) ・Basic knowledge of Devops ・Cloud environment, preferably AWS experience [Telecom device test field engineer position] On-site position planned for Daimon/Hamamatsucho in Tokyo Telecom equipment field testing - Responsible for the execution of predefined test procedures in live network environments. - Performing system stability and functionality, automatic and stress testing on various devices like smartphones and smart watches. - Utilize diagnostic tools to capture log files - Reproduce/troubleshoot field issues. - Be able to follow complex test procedures in various formats. - Document test results with accuracy and quality, to be ready for submission. - 1+ years of experience in cellphone or smartwatch testing. - Able to support domestic travel. - Good verbal and written communication skills. (Mandarin or Japanese preferred) - Fundamental knowledge of smart phone software, Radio technology like BT, Wifi, GSM, LTE and 5G - Proficient in computer applications including spreadsheets, and Word processing. - Willing to work irregularly if needed, during weekends and holidays - Nice to have carrier acceptance testing experience for Japanese Operators such as Docomo, KDDI etc. - Have basic communication skills in Japanese for interaction needs. [Technical support engineer position] Tokyo Daimon/Hamamatsucho or Shibuya area Hybrid work about 3 times a week ・Technical and user support for DFP (distribution server that manages and distributes advertisements, Google products) ・Native level Japanese, business/conversation level English skills -Troubleshooting DFP(DoubleClick for Publishers) related issues. Reporting resolution to onshore buddies to communicate with publishers -Clearly understand the Ticket raised in CRM and document the requirements -Comply with agreed SLAor customer timelines and adhere to the high quality norms set to ensure zero-error -Improve skill level through self development or nominating training programs skill reverification tests -DFP (Desktop for Publishers) tool Technical support with HTML, Java Script and CSS -Be able to work effectively in a team whilst enthusing others to do the same for the achievement of common goals of the team [L2/L3 user support engineer position] Tokyo (Marunouchi area), Hyogo prefecture (Akashi area) Troubleshooting and user support related to desktop infrastructure Hyogo Prefecture position is open to new graduates and second year graduates! ・Accurately testing, identifying, repairing, resolving, and documenting end user technical issues regarding laptop/Desktops, Android, iPhone and MAC devices. ・Good hand-on in hardware troubleshooting on Dell, HP, Lenovo brand PCs and Laptops. ・Printer hardware and managed print service (MPS) support. ・Break-fix, troubleshoot and resolve software issues; Reimaging computers/hard drives ・IMACD function including installation and decommission ・Backing up and restoring user data, settings and associated systems

administration activities
· Assist ServiceDesk/Remote Desktop Support teams for hands and feet coordination efforts
· Assist with Incident and Problem management activities
· Taking ownership of issues through to resolution on all appropriate requests
· Categorize and prioritize end user support requests (Incidents) and service requests by utilizing the ticketing system to track tickets and provide up-to-date status and information
· Performing asset verification activities as needed and keep asset inventory database up to date.
· Maintain spare parts/ inventory list on a monthly basis and coordinate for any disposal requisites.
· Be available for on-call support during after-hours support as and when necessary
· Adhere to ticket response and resolution SLA's as agreed upon with the customer
· Assist on special projects like OS migrations, PC refresh and large-scale PC deployments
· Configuring WIFI and Outlook emails on Android, Apple and Blackberry devices
· Provide smart hands and eyes (SH&E) support to Network and server teams and possess basic knowledge of network appliance/device such as routers, switches, Data Center Infrastructure, Servers etc. by providing console access to remote team, type of console cables, UTP and Fiber cables types, should be aware of Hub room and Data Center infrastructure devices.
· Vendor Coordination.
· VIP and Executive Support.
· Raising Purchase requests in the system and follow-up on technical POs
· Goods receipt (GR) and updating records.
· Good communication in English and Japanese with Read/Write and Spoken skills.

[Mechanical engineer automotive related]
Ageo area (Saitama)
CAB Interior Design Mechanical Engineer will be responsible for the following functional areas and tasks:
Instrument panel,
climate control parts,
Seat & seatbelt,
Trims
3+ years of automotive parts design experience
5+ years of working experience in total
Proficiency in CAD tools, prefer CREO. CATIA and NX are fine too
JLPT N3 or above, and business-level English

English Level	Business Conversation Level (TOEIC 735-860)
Japanese Level	Business Level(JLPT Level 2 or N2)
Salary	JPY - Japanese Yen JPY 4500K - JPY 8500K
Salary Description	Determined based on experience, qualifications, position, etc. Example: Desktop User Support Engineer (Up to 8.5 million yen (Tokyo), 5 to 6 million yen (Akashi)) In the case of technical support (up to around 6 million yen) For developer position (~8 million yen maximum expected) For field test positions (estimated to be around 5.5 million yen to 8 million yen) For mechanical engineer positions (assuming the upper limit is around 5.5 million yen) Fully equipped with social insurance Recreation facility education training No separate payment for transportation expenses (excluding business trips and work at other sites) Annual salary system, with a variable bonus of a few percent (details will be explained at the time of offer) Kanto IT Health Insurance Association benefit station online training
Holiday Description	Basically 2 days a week (Saturdays, Sundays and public holidays) Depending on the project/role, if there is irregular work such as migration, we may ask you to respond. paid holiday Congratulatory and condolence leave Childcare leave sick leave

Job Contract Period	Full-time/permanent
Nearest Station	Marunouchi, Hamamatsucho/Daimon, Shibuya, Otemachi area (Tokyo) Akashi area (Hyogo) nearest station Higashi Futami Station Ageo area (Saitama)