

Job Detail

Staff Level

Position Title	System technical support
Staff Company	Sogo Career Option Co., Ltd.
Company Name	Company name is private
Activated / Updated	2024-05-09 / 2024-05-09
Job Type	IT (Other) - Customer Support Engineer
Industry	Computer/OA Equipment/Telecommunication Equipment
Location	Asia Japan Tokyo
Job Description	<p>[System technical support] Regarding the operation of the cash register system, restaurants, beauty salons, etc. Respond to inquiries from customers. (for example...) "I want to edit the store menu" "I want to check the reservation information" We will tell you how to use it in response to inquiries such as:</p>
Company Info	<p>Handle inquiries about the cash register system! Engineering experience and help desk experience will be useful. We have employees with IT engineering experience working here. We have employees with help desk experience working here. ★Office casual attire is OK! Dyed hair and flannel are OK as long as it's not too flashy!</p>
Working Hours	<p>[Shift system] ①10:00-19:00 (8 hours of actual work) ②13:00-22:00 (8 hours of actual work) *Work 5 days a week *Overtime is approximately 5 hours per month.</p>
Qualifications	<p>Technical/Humanities/International Affairs Technical Support</p> <ul style="list-style-type: none"> -Japanese level: N1 required (certificate required) -Ability to read and write Japanese -Ability to use honorific business language in Japanese <p>*Experience in one or more of the following</p> <ul style="list-style-type: none"> -Engineering experience -Help desk experience -Kitting experience -Debugging experience -Operational maintenance, operational monitoring experience -Designer experience -Experience using VBA and macros <p>*Experience in the following would be preferred</p> <ul style="list-style-type: none"> -Technical support experience <p>*Able to handle relevant tasks such as technical/humanities/international affairs *Able to work in Japan</p>
Japanese Level	Fluent(JLPT Level 1 or N1)
Hour Salary	JPY - Japanese Yen 1800JPY

Estimated Annual Salary	By employment history and skills
Salary Description	<p>[Hourly wage] 1,800 yen / No transportation expenses [Monthly salary example] 299,250 yen *Monthly salary example is calculated based on 5 hours of overtime per month. (Overtime pay of 11,250 yen is included) *Salary amount and net amount may differ due to income tax, municipal tax, etc.</p> <p>[Employee benefits] Social insurance, employment insurance, workers' compensation insurance Annual paid leave</p>
Holiday Description	Shift days off (2 days off per week)
Nearest Station	5 minutes walk from Tsukijishijo Station on the Toei Oedo Line *Transportation expenses will not be provided.