

Job Detail

Staff Level

Position Title	[Foreign company] Customer support!! Japanese/English required/120 days off per year/Bonus twice a year!!
Recruiter Company	OPEN LOOP PARTNERS, INC.
Company Name	Company name is private
Activated / Updated	2024-03-25 / 2024-03-25
Job Type	Customer Service - Customer Support Hospitality Business Specialists - Travel Industry Related Hospitality Business Specialists - Reservations Management
Industry	Tourism/Hotels, Lodging/Restaurant, Food Services
Location	Asia Japan Tokyo
Job Description	<p>Due to the increase in inbound and domestic travel customers, we are recruiting for this position.</p> <p>You will be responsible for handling individual reservations, responding to various inquiries by phone and email from travel agencies and third parties, and making reservations.</p>
Company Info	<p>This is a foreign luxury hotel with 7,000 hotels in 123 countries around the world.</p> <p>Both the staff and customers are very international, and it's an environment where you can start or advance your world-class career!(^^)!</p> <p>We offer year-round holidays and benefits! Recommended for those who love to travel and want to make the most of their English skills, such as two free meals prepared by a 5-star hotel chef when you go to work, 120 days off a year, and discount coupons for group hotels around the world. It's work♪</p>
Working Hours	<p>①9:00-17:30 ②9:30-18:00 ③10:00-18:30 ④10:30-19:00 *Mainly shifts ① and ②. However, during the busy season, shifts ②~④ are the main shifts. *Saturday and Sunday work may also be available depending on the shift.</p>
Qualifications	<p>【Prerequisite】 Japanese native level english business level</p> <p>[Welcome skills] Those who have worked using English and Japanese Those who have work experience such as teleoperation</p> <p>If you want to make use of your English skills or want to work in a foreign company, we are looking forward to your application.</p>
English Level	Business Conversation Level (TOEIC 735-860)
Japanese Level	Native Level
Salary	JPY - Japanese Yen JPY 3000K - JPY 4500K
Salary Description	<p>Bonus twice a year (summer/winter) Salary increase once a year</p> <p>Fully equipped with social insurance Transportation expenses stipulated payment There is a discount system when staying at group hotels and using restaurants. Meals (up to 2 free meals per shift) Uniform loan Smoking is generally prohibited indoors (a dedicated smoking room is provided) Defined contribution corporate pension</p>

Holiday Description	<ul style="list-style-type: none"> ●Annual holidays: 104 days of public holidays + 16 days of special holidays = 120 days ●Paid vacation: 10 days in the first year of employment (up to 21 days) ●Sick leave ●Marriage leave ●Spouse childbirth leave ●Hospital leave during pregnancy ●Child care leave ●Bereavement leave <p>It's an environment where you can get paid easily, and it's a good workplace with a good work balance!(^^)!</p>
Job Contract Period	Full-time employment *3 month trial period available
Nearest Station	Shinjuku station