

Job Detail

Senior Level

Position Title	Salesforce System Engineer Major Financial Services Foreigners OK For experienced people
Recruiter Company	iHOLON Co.,Ltd
Company Name	Company name is private
Activated / Updated	2024-04-19 / 2024-05-08
Job Type	IT (Mainframe) - Database SE IT (Hardware/Network) - Server Architect and Developer IT (PC, Web, Unix) - Database SE
Industry	Insurance
Location	Asia Japan Tokyo
Job Description	<p>[Business content] You will be responsible for the following tasks in Salesforce system development maintenance and new construction projects for a major financial/life insurance company.</p> <p>①As part of your Salesforce work, you will be responsible for customizing and improving customer service (CRM system).</p> <ul style="list-style-type: none"> • Selecting an appropriate solution for the requirements (including determining feasibility) based on the salesforce structure • Design, development, and testing work to realize the determined requirements • Management of Salesforce engineering team (development schedule/technical support for members) • Testing work and troubleshooting after system development <p>②We will support you in increasing sales and improving customer satisfaction through the use of tools.</p> <p>[Rewarding]</p> <ul style="list-style-type: none"> • Since we do business with major companies at Prime, you will have responsibility as well as experience in negotiating with customers, leading, and making proposals. • As the subject covers a variety of system operations, there is an opportunity to come into contact with new technologies. The company can support you in purchasing books and acquiring qualifications related to the skills necessary for your job, allowing you to improve your skills. • Because we communicate with our offshore bases and our customers' overseas bases, we are able to work in a global environment. <p>[Career path] Careers can be set according to skills at the time of recruitment. If you have little operational experience, you will start with operational work and gradually improve your skills by engaging in operational management and improvement work. On the other hand, if you have high operational skills, you can improve your skills by taking charge of management and improvement work, and then taking on higher-level work such as working as a team leader or making various proposals.</p>
Company Info	<p>[About our company] We are a Japanese subsidiary of a global IT firm that originated in China and has over 40,000 employees worldwide. Since our establishment in Japan in 2002, we have been developing consulting, IT services, R&D services, and BPO as our main businesses. Most of our projects are prime projects with end users, and we utilize our global know-how and advanced case studies to develop a wide range of projects, including large-scale system development centered on finance, manufacturing, and distribution, as well as Internet/cloud-based agile development. We have a track record of. Up until now, we have been expanding our business with offshore development as our core, but in the future, we will focus on providing high value-added services with the keyword "getting closer to our customers" in order to take it to a new stage. I will continue to do so.</p>
	<p>■Working hours: 9:00-17:30 (actual working hours 7.5 hours) *Depending on the place of assignment, there is a possibility of working in shifts</p>

Working Hours	<p>or working on Saturdays. *If you work on Saturday, you will be required to take compensatory time off.</p> <p>■Overtime: Yes (about 20 hours per month on average) *Monthly salary includes deemed overtime for 32.5 hours per month.</p>
Qualifications	<ul style="list-style-type: none"> • Over 5 years of IT development experience. • Over 2 years of Salesforce design and development experience (proficient in Apex, Visualforce, Lightning, SOQL, etc.) • Experience communicating with users and administrators to gather requirements and develop designs. • Business level Japanese and Chinese skills
Japanese Level	Business Level(JLPT Level 2 or N2)
Chinese Level	Business Conversation Level
Salary	JPY - Japanese Yen JPY 6000K - JPY 8000K
Salary Description	<p>Salary increase once a year (separate evaluation system available) Bonus Performance bonus once a year (around February to April) *Average amount paid: 1 month's worth Transportation expenses paid (up to 50,000 yen), overtime allowance (32.5 hours or more per month) *Additional pay and preferential treatment will be given based on skills and previous salary. *Including deemed overtime 32.5 hours/month *Managerial and supervisory positions are not eligible for overtime pay.</p>
Holiday Description	<p>123 days or more per year</p> <ul style="list-style-type: none"> • Two-day weekends (Saturdays and Sundays off), holidays, year-end and New Year holidays, <p>Paid vacation (maximum of 10 days granted in the first year), condolence leave</p> <ul style="list-style-type: none"> • Prenatal/postnatal leave, childcare leave (with track record of taking) • Nursing care leave (has been taken) • Menstrual leave
Job Contract Period	full-time employee