

Job Detail

Entries Level

Position Title	[English required] Customer support work in the import team/Logistics company/Kayabacho
Recruiter Company	Fellowship co.,ltd.
Company Name	Company name is private
Activated / Updated	2024-03-06 / 2024-03-06
Job Type	Customer Service - Customer Support
Industry	Transport/Storage/Logistics
Location	Asia Japan Tokyo
Job Description	<p>We will provide customer support for international air cargo!</p> <p>International courier export customer service</p> <ul style="list-style-type: none">• Customer support via email and phone• Regular meetings with customers (web/face-to-face)• Communication with overseas agencies, schedule adjustment, etc. <p>English is required, and those who can speak Chinese will be even more successful!</p>
Company Info	<p>This is a Japanese subsidiary of a foreign group that provides international courier services.</p> <p>We have a global workplace environment where you can put your language skills to good use.</p> <p>[Second-hand smoking measures available] No smoking indoors</p>
Working Hours	9:00-18:00 (1 hour break)
Qualifications	<p>【Prerequisite】</p> <ul style="list-style-type: none">• Customer support experience <p>*Those with experience in customer service such as sales, customer service, sales, customer support, etc. (regardless of industry)</p> <ul style="list-style-type: none">• Customer support in Japanese• English business level <p>[Welcome conditions]</p> <ul style="list-style-type: none">• Chinese skills
English Level	Business Conversation Level (TOEIC 735-860)
Japanese Level	Business Level(JLPT Level 2 or N2)
Salary	Depends on experience
Salary Description	Hourly wage 1500~1750 yen Transportation expenses provided
Holiday Description	<p>Working days: Monday, Tuesday, Wednesday, Thursday, Friday</p> <p>Vacation: Saturdays, Sundays, holidays</p> <p>*You may be required to work on Saturdays and Sundays once or twice every two months, and if you work on Saturdays and Sundays, you will be required to work from home.</p>
Job Contract Period	Temporary employee
Nearest Station	5 minutes walk from Kayabacho Station 5 minutes walk from Ningyocho Station Suitengumae Station 7 minutes walk Available routes: Hibiya Line, Tozai Line, Hanzomon Line, Toei Asakusa Line

