

## Job Detail

Staff Level

Position Title	[Operation Planning Department Project Member] No.1 major blockchain virtual currency Bitcoin crypto asset industry Foreign nationals welcome and visa support available
Recruiter Company	Green Forest Co., Ltd.
Company Name	Company name is private
Activated / Updated	2024-04-29 / 2024-05-08
Job Type	Customer Service - Customer Support Customer Service - Call Centre Manager/SV Customer Service - Other
Industry	
Location	Asia Japan Tokyo
Job Description	<p>In the Operations Planning Department, you will be responsible for managing the following operations.</p> <ul style="list-style-type: none"> <li>• Planning for operational improvement of customer support department and financial crime prevention department</li> <li>• Requirements definition for legal requirements · PJ promotion</li> <li>• Management, operation, and promotion of project groups promoted by the Operation Planning Department</li> <li>• Planning of risk reduction measures related to operational errors</li> <li>• Improve risk management and risk management related to operational errors</li> </ul>
Company Info	<p>[Image of the person you are looking for]</p> <ul style="list-style-type: none"> <li>• People who have the spirit to bring about change in the world with crypto assets (virtual currency) and blockchain</li> <li>• People who can sympathize with our company's mission "Make the world easier with blockchain" and our values (Passion, Execution, Number)</li> <li>• Those who have the ability to adapt to change</li> <li>• People who can define their own issues, solve them, and provide value as professionals</li> <li>• People who have a strong desire to learn and can catch up on their own and create jobs even in unfamiliar areas</li> </ul>
Qualifications	<p>[Required skills/experience] Practical experience in the crypto asset exchange industry, securities companies, banks, and other financial institutions (more than 3 years)</p> <p>[Welcome skills and experience]</p> <ul style="list-style-type: none"> <li>• Experience building operations at a financial institution</li> <li>• Experience in dealing with regulations and law revisions</li> <li>• Experience in introducing and modifying systems and tools</li> <li>• Knowledge and experience in the IT and Fintech industries</li> <li>• Investment experience in crypto assets, foreign currencies, securities, etc.</li> <li>• Work experience in English</li> </ul>
English Level	Daily Conversation Level (TOEIC 475-730)
Japanese Level	Business Level(JLPT Level 2 or N2)
Salary	JPY - Japanese Yen JPY 5000K - JPY 8000K
Salary Description	Social Insurance Commuting/ Transportation Allowance Education/ Training
Holiday Description	Five-Day Workweek Summer Holidays Winter Holidays Refresh Holidays Paid Holidays

Congratulatory or Condolence Leave  
Child-care Leave  
Sick Leave

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