

Job Detail

Staff Level

Position Title	Call center Chinese/English interpreter staff
Staff Company	Sogo Career Option Co., Ltd.
Company Name	Company name is private
Activated / Updated	2024-05-09 / 2024-05-09
Job Type	Customer Service - Telemarketing/Telesales Education/Training/Language Specialist - Interpreter
Industry	Telecommunications/Information Services
Location	Asia Japan Tokyo
Job Description	<p>[Call center English interpreter staff] Simultaneously interpret conversations between customers visiting the store and store staff in Chinese and English over the phone. We may also act as interpreters between customers and dedicated call center staff.</p> <ul style="list-style-type: none"> • English interpretation between customers and staff • Use a dedicated system to search for services and enter response history • Participation in business-related meetings • Development of new staff, etc.
Company Info	<p>Long-term workers are welcome!</p> <p>We have experienced Chinese, English, and Japanese interpreters.</p> <p>We also have many foreign nationals working here.</p> <p>★Classroom training available★</p> <p>[Time] 8:45-17:15 *Weekdays only</p> <p>★OJT available★</p> <p>[Time] 8:45-17:00 *Weekdays only</p> <p>★After arriving★</p> <p>Full-scale work begins!</p> <p>Hourly wage increases to 1,800 yen!</p> <p>*1,600 yen per hour during training</p> <p>*May vary depending on training proficiency</p> <p>★Office casual attire is OK!</p> <p>★Dark brown hair color and simple design earrings and nails are also available.</p> <p>★Enjoy working while being fashionable!</p>
Working Hours	<p>[Shift system] ①8:45-17:15 (actual working time 7 hours 30 minutes) ②11:35-20:05 (actual working time 7 hours 30 minutes) *Working is 5 days a week including Saturdays, Sundays, and holidays. *Overtime is approximately 5 to 10 hours per month. *Working hours for training (lecture) (8:45-17:15/weekdays only) *OJT working hours (8:45-17:00/weekdays only)</p>
Qualifications	<p>Technical/Humanities/International Business Interpreter</p> <ul style="list-style-type: none"> • TOEIC score of 800 or above, or equivalent English proficiency • Business level Chinese (Mandarin) • Japanese level: N1 required (certificate required) • Able to read and write Japanese • Able to use honorific business language in Japanese

	<ul style="list-style-type: none"> • Basic PC operation (able to input smoothly) <p>*Those who can handle the relevant duties such as technical/humanities/international business</p> <p>*Those who can work in Japan</p>
English Level	Fluent (TOEIC 865-)
Japanese Level	Fluent(JLPT Level 1 or N1)
Chinese Level	Business Conversation Level
Hour Salary	JPY - Japanese Yen 1600JPY - 1800JPY
Estimated Annual Salary	By employment history and skills
Salary Description	<p>[Hourly wage] 1,600 yen ~ 1,800 yen/no transportation expenses</p> <p>*During training: hourly wage 1,600 yen/after training (after landing on the stand) hourly wage 1,800 yen</p> <p>[Monthly income example] 250,000 yen to 281,250 yen</p> <p>*Monthly income example is calculated based on 5 hours of overtime per month. (Includes overtime pay of 11,250 yen)</p> <p>*There is a difference between salary and take-home pay due to income tax, municipal tax, etc.</p> <p>【Welfare】</p> <p>Social insurance/employment insurance/worker's compensation insurance annual paid leave</p>
Holiday Description	Shift days off (2 days off per week)
Nearest Station	<ul style="list-style-type: none"> • 5 minutes walk from Yoyogi Station on the JR Yamanote Line • 10 minutes walk from Shinjuku Station on the JR Yamanote Line • 8 minutes walk from Minami-Shinjuku Station on the Odakyu Odawara Line <p>*Transportation expenses will not be provided.</p> <p>*You can commute by bicycle. (Bicycle parking available)</p>