

## Job Detail

Staff Level

Position Title	Korean reception for airline tickets
Staff Company	Sogo Career Option Co., Ltd.
Company Name	Company name is private
Activated / Updated	2024-05-09 / 2024-05-13
Job Type	Customer Service - Telemarketing/Telesales Education/Training/Language Specialist - Interpreter
Industry	Tourism/Hotels, Lodging/Restaurant, Food Services
Location	Asia Japan Osaka
Job Description	<p>[Responding to airline ticket inquiries]</p> <ul style="list-style-type: none"> <li>• We will respond to customer inquiries regarding airline tickets in Korean.</li> <li>• We will respond in Korean to any problems that passengers may have while boarding the aircraft.</li> <li>• We will respond in Korean for matters such as airline ticket refunds.</li> </ul> <p>- Enter correspondence history and customer information into the computer.</p> <p>• Customer support (including some complaint handling) *Manual available.</p> <p>▼Inquiry example</p> <p>"I'd like to make a reservation..."</p> <p>"I would like to change or cancel..."</p> <p>"How can I get a refund?"</p> <p>"My plane is delayed..." etc.</p> <p>*Customer support is 60% by phone, 30% by chat, and 10% by email.</p>
Company Info	<p>◆Those who can work for a long time are welcome◎</p> <p>It's a bright and lively workplace with a good atmosphere.</p> <p>Training is provided after joining the company, so you can work with peace of mind.</p> <p>Casual clothes, dyed hair, piercings, nail polish, and jeans are OK! (No sandals or anything that is too revealing)</p> <p>You can work while enjoying fashion♪</p> <p>◆There will be training.</p> <p>Lecture: Approximately 2 weeks Rope play: Approximately 1 week</p> <p>*There will be a board test 3 weeks after joining the company.</p> <p>*During this period, working hours will differ from normal times. (Monday to Friday)</p> <p>9:00 to 18:00 (60 minutes break)</p> <p>*Saturdays and Sundays are closed during training.</p>
Working Hours	[Day shift] 8:55-18:00 (8 hours of actual work) *Work 5 days a week *Shift system from Monday to Sunday *Overtime is approximately 5 hours per month.
Qualifications	<p>Technical/Humanities/International Business Interpreter</p> <p>-Japanese level: N1 required (certificate required)</p> <p>-Able to read and write Japanese</p> <p>-Able to use business honorific language in Japanese</p> <p>-Business level Korean (equivalent to TOPIK level 6 or able to use business honorific language)</p> <p>-Able to read and write Korean</p> <p>*Those who can handle the relevant duties such as technical/humanities/international business</p> <p>*Those who can work in Japan</p>
English Level	None
Japanese Level	Fluent(JLPT Level 1 or N1)
Chinese Level	None
Other Language1	Korean(Business Conversation Level)

Hour Salary	JPY - Japanese Yen 1500JPY
Estimated Annual Salary	By employment history and skills
Salary Description	<p>[Basic hourly wage] 1,500 yen / No transportation expenses  [Monthly salary example] 249,375 yen  *Monthly salary example is calculated based on 5 hours of overtime per month.  (Overtime pay of 9,375 yen is included)  *Salary amount and net amount may differ due to income tax, municipal tax, etc.</p> <p>[Employee benefits]  Social insurance, employment insurance, workers' compensation insurance  Annual paid leave  Incentive and salary increase system available</p>
Holiday Description	<p>shift off  *2-8 days a month, negotiable leave requests available (preferential treatment for full-time employees)</p>
Job Contract Period	We will inform you of the selection procedure, so please apply.
Nearest Station	<ul style="list-style-type: none"> <li>• 1 minute walk from Kitahama Station on the Osaka Metro Sakaisuji Line</li> <li>• 8 minutes walk from Yodoyabashi Station on the Keihan Main Line</li> <li>• 4 minutes walk from Naniwabashi Station on the Keihan Nakanoshima Line</li> </ul> <p>*Transportation expenses will not be provided.</p>