

Job Detail

Staff Level

Position Title	Korean reception for airline tickets
Staff Company	Sogo Career Option Co., Ltd.
Company Name	Company name is private
Activated / Updated	2024-05-09 / 2024-05-13
Job Type	Customer Service - Telemarketing/Telesales Education/Training/Language Specialist - Interpreter
Industry	Tourism/Hotels, Lodging/Restaurant, Food Services
Location	Asia Japan Osaka
Job Description	<p>[Responding to airline ticket inquiries]</p> <ul style="list-style-type: none"> • We will respond to customer inquiries regarding airline tickets in Korean. • We will respond in Korean to any problems that passengers may have while boarding the aircraft. • We will respond in Korean for matters such as airline ticket refunds. <p>- Enter correspondence history and customer information into the computer. - Customer support (including some complaint handling) *Manual available.</p> <p>▼Inquiry example "I'd like to make a reservation..." "I would like to change or cancel..." "How can I get a refund?" "My plane is delayed..." etc. *Customer support is 60% by phone, 30% by chat, and 10% by email.</p>
Company Info	<p>◆Those who can work for a long time are welcome◎ It's a bright and lively workplace with a good atmosphere. Training is provided after joining the company, so you can work with peace of mind. Casual clothes, dyed hair, piercings, nail polish, and jeans are OK! (No sandals or anything that is too revealing) You can work while enjoying fashion♪</p> <p>◆There will be training. Lecture: Approximately 2 weeks Rope play: Approximately 1 week *There will be a board test 3 weeks after joining the company. *During this period, working hours will differ from normal times. (Monday to Friday) 9:00 to 18:00 (60 minutes break) *Saturdays and Sundays are closed during training.</p>
Working Hours	[Day shift] 8:55-18:00 (8 hours of actual work) *Work 5 days a week *Shift system from Monday to Sunday *Overtime is approximately 5 hours per month.
Qualifications	<p>Technical/Humanities/International Business Interpreter -Japanese level: N1 required (certificate required) -Able to read and write Japanese -Able to use business honorific language in Japanese -Business level Korean (equivalent to TOPIK level 6 or able to use business honorific language) -Able to read and write Korean *Those who can handle the relevant duties such as technical/humanities/international business *Those who can work in Japan</p>
English Level	None
Japanese Level	Fluent(JLPT Level 1 or N1)
Chinese Level	None
Other Language1	Korean(Business Conversation Level)

Hour Salary	JPY - Japanese Yen 1500JPY
Estimated Annual Salary	By employment history and skills
Salary Description	<p>[Basic hourly wage] 1,500 yen / No transportation expenses [Monthly salary example] 249,375 yen *Monthly salary example is calculated based on 5 hours of overtime per month. (Overtime pay of 9,375 yen is included) *Salary amount and net amount may differ due to income tax, municipal tax, etc.</p> <p>[Employee benefits] Social insurance, employment insurance, workers' compensation insurance Annual paid leave Incentive and salary increase system available</p>
Holiday Description	<p>shift off *2-8 days a month, negotiable leave requests available (preferential treatment for full-time employees)</p>
Job Contract Period	We will inform you of the selection procedure, so please apply.
Nearest Station	<ul style="list-style-type: none"> • 1 minute walk from Kitahama Station on the Osaka Metro Sakaisuji Line • 8 minutes walk from Yodoyabashi Station on the Keihan Main Line • 4 minutes walk from Naniwabashi Station on the Keihan Nakanoshima Line *Transportation expenses will not be provided.