

Job Detail

Staff Level

Position Title	Teammate - Voice and Non Voice (WFH in Japan)
Recruiter Company	Career International FOS Sdn Bhd
Company Name	Company name is private
Activated / Updated	2024-03-06 / 2024-03-07
Job Type	Customer Service - Customer Support Customer Service - Other Other Job Type - New Graduate & Entry Level
Industry	Telecommunications/Information Services
Location	Asia Japan
Job Description	<p>As a teammate you will:</p> <ul style="list-style-type: none"> • We provide an experience that satisfies our customers. • Meet and exceed client required KPIs (Key Performance Indicators). • Understand TaskUs policies and maintain confidentiality. • Provide feedback to management on issues and areas for improvement. • Participate in training to improve job performance. <p>We are looking for someone who:</p> <ul style="list-style-type: none"> • Those who can work in shifts (with night shift allowance). • Experience in calls (a must be available, but not required) • Good linguistic, writing and comprehension skills • Meets typing requirements (30 WPM for voice and non-voice). • Have computer literacy and be able to use Windows OS, Apple OS X, MS Office and Google Applications. • Possesses critical thinking skills with a focus on problem solving and customer satisfaction. • Able to multitask and pay attention to details. • Those who are self-motivated and able to contribute to a global team across departments. • It is flexible and can respond quickly to frequent process and information changes. • Able to work under pressure.
Company Info	<p>We are a collective of highly capable humans, who understand how to deploy technology and data to best serve your purpose. From Digital CX to Trust & Safety, AI Services, Risk + Response, Consulting, and anything in between, we consider ourselves responsible for protecting our partners' interests and supporting their long-term success through innovation and technology - powered by ridiculously smart people.</p> <p>The company partners with the world's most innovative and disruptive brands to protect what matters most and to thrive in an ever-changing world.</p>
Working Hours	Rotational shift 24/7
Qualifications	<p>Education: Diploma holder and above</p> <p>Experience: Minimum 1 year experience in customer service (no experience or fresh graduates able to apply)</p> <p>Work from Home in Japan only</p>
English Level	Business Conversation Level (TOEIC 735-860)
Japanese Level	Native Level
Salary	JPY - Japanese Yen JPY 3500K - JPY 4000K
Salary Description	<ul style="list-style-type: none"> - Work from home in Japan only - Training provided - Have provide Laptop PC and monitor - others benefit

Holiday Description

Five-Day Workweek

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