

Job Detail

Entries Level

Position Title	<Fresh Graduates are welcome> Teammate (Japanese Native)
Recruiter Company	Career International FOS Sdn Bhd
Company Name	Company name is private
Activated / Updated	2024-03-06 / 2024-03-07
Job Type	Customer Service - Customer Support
Industry	Food and Beverage Production
Location	Asia Japan
Job Description	<p>As a teammate you will:</p> <ul style="list-style-type: none">• We provide an experience that satisfies our customers.• Meet and exceed client-required KPIs (Key Performance Indicators).• Understand TaskUs policies and maintain confidentiality.• Provide feedback to management on issues and areas for improvement.• Participate in training to improve job performance.
Company Info	Our company is a BPO Industry which is rapidly growing.
Working Hours	Rotational Shift
Qualifications	<p>Recent graduates are welcome to apply Do you have what it takes to be a teammate? We are looking for someone who:</p> <ul style="list-style-type: none">• Those who can work in shifts (with night shift allowance).• Call experience (nice to have, not required)• Those who have high language ability, writing ability, and comprehension ability.• Meets typing requirements (30 WPM for voice and non-voice).• Have computer literacy and be able to use Windows OS, Apple OS X, MS• Possesses critical thinking skills with a focus on problem solving and customer satisfaction.• Able to multitask and pay attention to details.• Those who can act voluntarily and contribute to a global team that transcends departments.• Flexible and able to respond quickly to frequent process and information changes.• Able to work under pressure
English Level	Business Conversation Level (TOEIC 735-860)
Japanese Level	Native Level
Salary	Depends on experience
Job Contract Period	Fulltime position
Nearest Station	Work from Home