Job Detail

Position Title	Urgent! Bilingual Junior Data Center Engineer (Osaka)
Company Name	株式会社バイオス/BiOS,Inc.
Activated / Updated	2024-03-06 / 2024-05-09
Job Type	IT (Hardware/Network) - Network Engineer IT (Hardware/Network) - Server and Machine Operation and Maintenance IT (Hardware/Network) - DevOps/DevSecOps Engineer
Industry	Outsourcing
Location	Asia Japan Osaka
Job Description	BiOS is looking for experienced data center engineers to join international support team servicing a global provider in Tokyo/Osaka. Fast Moving environment where you will be expected to undertake key aspects of maintenance and deployment work on Servers, network appliance, cabling and datacenter projects. Responsibilities: • Request Management – process tickets as per agreed service levels of the client. • Install, move, add, and change server and other hardware in data center according to request from the client. • IT Rack bolting down, wire grounding and energizing rack power cable. • Create and submit reports to client - BOM reports and work reports. • Coordinate and provide both scheduled and unscheduled troubleshooting support. • Escorting vendors and visitors inside the data center. • Asset Management including stocks (e.g. spare parts, cable, kits) - inventory and update DB, gap analysis, reconciliation and remediation to ensure the data is always accurate. • Site logistics support. (e.g. receiving, relocation, shipping and disposal of equipment). • Ad-hoc tasks when requested by the client. • Document Management - maintain and update the documents. (e.g. for Operation process manuals and guidelines) • Safe keep and control all the required evidences. (e.g. log of activities, results of testing and others records and logs) • Communicate and coordinate with end customers, clients, vendors, and internal staffs over the phone, email, and face to face. • Comply and enforce internal policies, processes and standards. • Contribute to project and program activities as necessary - Involvement as a project work stream as required. • Flexibility to work under 24/7/365 shift assignment.
Company Info	Expansion of Services No smoking indoor (only in allocated places)
Working Hours	Monday-Friday 9:00-18:00 Hours will be varied on accordance of assigned task and clients On-call duty with rotation policy. Weekend and 24/7 shifts will be on shared shift rotation.
Qualifications	Required skills: • 1+ years' experience in troubleshooting Server/ Network hardware • 1+ years' experience working for a data center or equivalent. • Technical skills and excellent knowledge of server or connectivity devices hardware • Comfortable in a hands-on role. - Physically able to lift 70 lbs. (30kg) with proper technique. - Ability to work with hands (will work with power drills, hand tools, and precision tools). • Must flexible with shifting work schedule as needed. • Willing to take direction and follow well defined processes and procedures. • Can work well both as an individual and as part of a team. Bonus Points: • Detail-oriented with excellent organizational skills.

	• Work IDF/MDF, Telco, Fiber infrastructure (testing with tester, Power meter, Cabling/routing). • CCNA certificate is preferred. Requires Languages: English: Business level Japanese: Business level
English Level	Business Conversation Level (TOEIC 735-860)
Japanese Level	Business Level(JLPT Level 2 or N2)
Salary	Depends on experience
Salary Description	Social Insurance Commuting/ Transportation Allowance Education/ Training
Holiday Description	Paid Holidays Five-Day Workweek Child-care Leave
Job Contract Period	Contract leading to permanent position