

Job Detail

Executive Level

Position Title	DB Support Engineer
Recruiter Company	Fidel Consulting KK
Company Name	Company name is private
Activated / Updated	2024-03-06 / 2024-03-07
Job Type	IT (PC, Web, Unix) - Web Application SE IT (PC, Web, Unix) - Database SE Executive - Other
Industry	
Location	Asia Japan Tokyo
Job Description	<p>Japanese/English business+ level required 5-10 yrs DWH/Dashboard experience Daily operation, includes Tickets distribution, Dashboards validation, Problem finding and fix tracking, Source file and progress tracking, Dashboard access provision, and etc...</p> <p>General operation communication including information collection and feedback collection from Ticket caller, Product Owner , Other counterparts (other vendors, AWB developers); Support operations with expertise in NBI requirements, business rules/metrics, reporting, and data refresh Understand NBI requirements and coordinate with operations team to get work done Set SNOW priority of the Incidents, perform initial triaging, and assign incidents to L3 as appropriate Provide status reports and participate in weekly meetings with NBI</p>
Company Info	<p>This company is a leading foreign-affiliated solutions and services provider in the information, communications, and technology (ICT) industry. With over 130,000 employees in 90 countries, they provide innovative IT solutions to nearly 1000 global customers, including Fortune 500 companies.</p> <p>【Measures against passive smoking】 No smoking indoors allowed</p>
English Level	Business Conversation Level (TOEIC 735-860)
Japanese Level	Business Level(JLPT Level 2 or N2)
Salary	JPY - Japanese Yen JPY 6000K - JPY 7000K