

Job Detail

Staff Level

Position Title	Content Moderator
Recruiter Company	Career International FOS Sdn Bhd
Company Name	Company name is private
Activated / Updated	2024-03-06 / 2024-03-07
Job Type	Customer Service - Customer Support Customer Service - Other
Industry	Telecommunications/Information Services
Location	Asia Malaysia Kuala Lumpur
Job Description	<ul style="list-style-type: none">• Reviewing Online Videos/Content/Complaints/Legal Notices received from the end customer on any incorrect decisions taken related to their copyright work/material• Reviewing/updating contents on a popular social media platform• Audit of content received and sharing for Social Media Upload Generic• Proficiency in Native Language (Read/Speak)• Good command over verbal & written English language
Company Info	BPO company from American business services company specializing in customer engagement and business performance. Also, this company leading global provider of customer experience (CX) solutions and technology, improving business performance for some of the world's best brands including over 100 Fortune Global 500 clients and over 125 new economy clients.
Working Hours	rotational shift, 24 hours. 9 hours per shift
Qualifications	Fresh Graduate or 1-2 years experienced Diploma / Bachelors degree holder
English Level	Business Conversation Level (TOEIC 735-860)
Japanese Level	Native Level
Salary	MYR - Malaysian Ringgit MYR 98K - MYR 158K
Salary Description	Education/ Training Housing allowance Visa Annual Leave Medical insurance Sick leave
Holiday Description	Five-Day Workweek 2 days rest day per week Sick Leave Paid Holidays
Nearest Station	near to public transport, LRT KL Sentral, MRT