

Job Detail

Entries Level

Position Title	[Telephone support] ATM call center <Chinese and Japanese skills available/Inexperienced welcome>
Recruiter Company	Fellowship co.,ltd.
Company Name	Company name is private
Activated / Updated	2024-03-06 / 2024-03-06
Job Type	Customer Service - Telemarketing/Telesales
Industry	Telecommunications/Information Services
Location	Asia Japan Tokyo
Job Description	<p>[Chinese & Japanese can be used] No experience required♪</p> <p>[Business content] Responding to various telephone inquiries related to ATMs from customers (foreign nationals) using ATMs at financial institutions or convenience stores, and operating terminals.</p> <ul style="list-style-type: none">• Respond to inquiries regarding ATM operation methods and equipment failures• Respond to inquiries regarding service details, out-of-hours transfer fees, transfer fees to other banks, etc.• Respond to inquiries from customers regarding loss of cards, passbooks, etc.• Input into a dedicated system as a record of phone calls
Company Info	<p>Our company provides outsourcing services for ATM operation monitoring and operation management.</p> <p>[Second-hand smoking measures available] No smoking indoors</p>
Working Hours	<p>8:00~17:00 (Break time 12:00-13:00, 1 hour break) *Break time varies depending on shift status</p>
Qualifications	<p>【Prerequisite】</p> <ul style="list-style-type: none">• Chinese• Japanese• I like communicating with people• PC skills are input level• Those who are comfortable with telephone calls <p>[Welcome conditions]</p> <ul style="list-style-type: none">• Call center experience
Japanese Level	Business Level(JLPT Level 2 or N2)
Chinese Level	Business Conversation Level
Salary	Depends on experience
Salary Description	<p>Hourly wage 1250~1360 yen Transportation expenses provided</p>
Holiday Description	by shift
Job Contract Period	Temporary employee
Nearest Station	7 minutes walk from Toyochō Station on the Tozai Subway Line