

Job Detail

Entries Level

Position Title	[Customer Support] Mainly responding to emails from major game companies <No experience required>
Recruiter Company	Fellowship co.,ltd.
Company Name	Company name is private
Activated / Updated	2024-03-06 / 2024-03-06
Job Type	Customer Service - Customer Support
Industry	Fashion/Apparel/Accessory
Location	Asia Japan Tokyo
Job Description	<p>[Inexperienced also welcome!] A chance to jump into the game industry that you admire.</p> <p><Responding to inquiries from users regarding social games> *There is no telephone support for users!</p> <ul style="list-style-type: none">• Replying to inquiries• Improvement proposals and negotiation work for the team developing the game
Company Info	<p>Our company was founded in 2011 and is a well-known company with one of the highest growth rates in the gaming industry. We have successfully expanded the overseas version of Japan's first social game and created many popular titles.</p> <p>[Second-hand smoking measures available] No smoking indoors</p>
Working Hours	10:00-19:00 (break time 12:00-13:00)
Qualifications	<p>【Prerequisite】</p> <ul style="list-style-type: none">• People who play game apps on their smartphones on a daily basis• Experience using Word and Excel <p>[Welcome conditions]</p> <ul style="list-style-type: none">• Those who have experience in negotiations and meetings with partner companies• Those who have experience in work that requires communication skills, such as customer service or sales.• Those who have experience in planning and business proposals• Able to respond flexibly to difficult situations
Japanese Level	Business Level(JLPT Level 2 or N2)
Salary	Depends on experience
Salary Description	Hourly wage 1700~1800 yen Transportation expenses provided
Holiday Description	Depends on shift (work 5 days a week, including weekends and holidays) *You can submit your shift request. *You may be required to work early morning or night shifts several times a month.
Job Contract Period	Temporary employee
Nearest Station	10 minutes walk from Shibuya Station