

Job Detail

Entries Level

Position Title	Content Moderator
Recruiter Company	Career International FOS Sdn Bhd
Company Name	Company name is private
Activated / Updated	2024-03-06 / 2024-03-07
Job Type	Other Job Type - Other Job Type Other Job Type - New Graduate & Entry Level Creative (Media Related) - CG, Sound, Other
Industry	Telecommunications/Information Services
Location	Asia Malaysia Pulau Pinang
Job Description	<ul style="list-style-type: none"> ■ Review various types of video content to determine community guidelines are met while upholding a high standard of accuracy and quality. ■ Thoroughly monitor, classify and /or eliminate sensitive and inappropriate content such as Pornography, Violence, Human Trafficking, Drugs, Alcohol, etc. ■ Comply with the performance indicators or parameters defined by the specific client's operation. ■ Use market-specific knowledge, signals and insights to spot and scope scalable solutions to improve the support of our community of users. ■ Enforce Live-Streaming Terms of Use by carefully monitoring reports of abuse on the site. ■ Remain up to date on key workflow changes, operational guidelines, policy updates and Community Standards. ■ Participate in continuous training programs established by the company for optimal development in the role.
Company Info	<p>BPO Company is a global digital business services company. Our global scale and local presence allow us to be a force of good in supporting our communities, our clients, and the environment.</p> <p>We deliver the most advanced, digitally powered business services to help the world's best brands streamline their business in meaningful and sustainable ways.</p>
Working Hours	Working hour: 24/7 (Rotational Shift)
Qualifications	<p>Qualifications: Diploma / Bachelor's Degree and above</p> <p>Experience: Not required (Have call center experience is added advantages)</p> <p>Skills & Ability:</p> <ul style="list-style-type: none"> ■ Strong emotional intelligence and emotional resilience as well as a great eye for detail. ■ Able to adapt to the constantly changing digital technology environment. ■ Good analytical skills. ■ Optimistic, resilient and a good team player. ■ A high affinity and cultural awareness of political/social situation regarding the relevant market/region that will be supported.
English Level	Business Conversation Level (TOEIC 735-860)
Japanese Level	Native Level
Salary	MYR - Malaysian Ringgit MYR 78K - MYR 158K
Salary Description	<ul style="list-style-type: none"> - Employment Pass (Visa) provided - Flight ticket - Training - Medical Insurance - Annual leaves - Sick leaves - Career development program - Others allowance

Holiday Description	Working days: 5 days per week Off day: 2 days per week Sick Leave
Nearest Station	<ul style="list-style-type: none">- Based in Georgetown, Penang- Easy to find food- Got shopping mall- Mini shop- Others