

## Job Detail

Entries Level

Position Title	Content Moderator - Japanese Speaker
Recruiter Company	Career International FOS Sdn Bhd
Company Name	Company name is private
Activated / Updated	2024-03-06 / 2024-03-07
Job Type	Customer Service - Customer Support Customer Service - Other Other Job Type - New Graduate & Entry Level
Industry	Telecommunications/Information Services
Location	Asia Malaysia Pulau Pinang
Job Description	<ul style="list-style-type: none"> <li>■ Review various types of video content to determine community guidelines are met while upholding a high standard of accuracy and quality.</li> <li>■ Thoroughly monitor, classify and /or eliminate sensitive and inappropriate content such as Pornography, Violence, Human Trafficking, Drugs, Alcohol, etc.</li> <li>■ Comply with the performance indicators or parameters defined by the specific client's operation.</li> <li>■ Use market-specific knowledge, signals and insights to spot and scope scalable solutions to improve the support of our community of users.</li> <li>■ Enforce Live-Streaming Terms of Use by carefully monitoring reports of abuse on the site.</li> <li>■ Remain up to date on key workflow changes, operational guidelines, policy updates and Community Standards.</li> <li>■ Participate in continuous training programs established by the company for optimal development in the role.</li> </ul>
Company Info	<p>BPO Company is a global digital business services company. Our global scale and local presence allow us to be a force of good in supporting our communities, our clients, and the environment.</p> <p>We deliver the most advanced, digitally-powered business services to help the world's best brands streamline their business in meaningful and sustainable ways.</p>
Working Hours	Rotational shift - 24/7   9 hour per shift include lunch time
Qualifications	<p>Education: Diploma/Bachelor's Degree and above Experience: Call center experience &amp; Fresh grade able to apply Skills &amp; Ability:</p> <ul style="list-style-type: none"> <li>■ Strong emotional intelligence and emotional resilience as well as a great eye for detail.</li> <li>■ Able to adapt to the constantly changing digital technology environment.</li> <li>■ Good analytical skills.</li> <li>■ Optimistic, resilient and a good team player.</li> <li>■ A high affinity and cultural awareness of political/social situation regarding the relevant market/region that will be supported.</li> </ul>
English Level	Business Conversation Level (TOEIC 735-860)
Japanese Level	Native Level
Salary	MYR - Malaysian Ringgit MYR 78K - MYR 138K
Salary Description	<ul style="list-style-type: none"> <li>- Employment Pass (Visa) provided</li> <li>- Flight ticket</li> <li>- Training</li> <li>- Medical Insurance</li> <li>- Annual leaves</li> <li>- Sick leaves</li> <li>- Career development program</li> <li>- Language allowance</li> <li>- Housing allowance</li> <li>- Others</li> </ul>

Holiday Description	Working days: 5 days per week Off day: 2 days per week Sick Leave
Nearest Station	<ul style="list-style-type: none"><li>- Based in Georgetown, Penang</li><li>- Easy to find food</li><li>- Got shopping mall</li><li>- Mini shop</li><li>- Others</li></ul>