

## Job Detail

Staff Level

Position Title	[Beijing] User Service Operations Manager
Recruiter Company	Leverages Career China Co., Ltd
Company Name	Company name is private
Activated / Updated	2024-03-06 / 2024-03-06
Job Type	Planning/Marketing/PR - Business Development/Business Management/Corporate Planning Planning/Marketing/PR - Research & Analysis Planning/Marketing/PR - Branding/Strategic Marketing
Industry	Publishing/Advertising/Printing/Broadcasting
Location	Asia China Beijing
Job Description	<p>[Job summary] Responsible for managing the product operations team.</p> <ul style="list-style-type: none"><li>• Manage business processes such as push notification drafts, resource management, prize distribution, user feedback, and user surveys.</li><li>- Must be able to effectively provide risk assessments and cooling startup plans for new product features.</li><li>- Manage the tone of your in-app community and maintain high-quality users.</li><li>- Collaborate with product, technology, and data teams to analyze activation of various relevant metrics and effectively coordinate various operational strategies.</li></ul>
Qualifications	<p><b>【Prerequisite】</b></p> <ul style="list-style-type: none"><li>• Academic background of bachelor's degree or higher</li><li>• Over 3 years of experience operating mobile internet entertainment products and managing customer support teams.</li><li>- Strong communication skills and the ability to provide concise solutions to specific problems.</li><li>- Strong data analysis capabilities with a deep understanding of all metrics and analysis methods related to user segmentation, user retention, and user activity management.</li><li>• Those who have logical thinking ability, are self-motivated, and have a sense of responsibility.</li><li>• Those who have Japanese language proficiency at N1 level and are familiar with Japanese culture</li></ul> <p>[Welcome conditions]</p> <ul style="list-style-type: none"><li>• Those with experience as an operations manager are welcome.</li><li>• Chinese people in Japan are also welcome.</li></ul>
Japanese Level	Fluent(JLPT Level 1 or N1)
Chinese Level	Native Level
Salary	CNY - Chinese Yuan Renminbi CNY 180K - CNY 300K
Salary Description	<p><b>【Welfare】</b></p> <ul style="list-style-type: none"><li>• Social insurance</li><li>• Health insurance</li><li>• Lunch included</li></ul> <p>[Salary details] Salary range 12,000 to 20,000 RMB × 15 months ※ In case of excellent performance, it is possible to earn RMB 30,000 in 14 months. Year-end bonuses are based on the year's overall evaluation.</p>