

Job Detail

Staff Level

Position Title	[Beijing] User Service Operations Manager
Recruiter Company	Leverages Career China Co., Ltd
Company Name	Company name is private
Activated / Updated	2024-03-06 / 2024-03-06
Job Type	Planning/Marketing/PR - Business Development/Business Management/Corporate Planning Planning/Marketing/PR - Research & Analysis Planning/Marketing/PR - Branding/Strategic Marketing
Industry	Publishing/Advertising/Printing/Broadcasting
Location	Asia China Beijing
Job Description	<p>[Job summary] Responsible for managing the product operations team.</p> <ul style="list-style-type: none"> • Manage business processes such as push notification drafts, resource management, prize distribution, user feedback, and user surveys. - Must be able to effectively provide risk assessments and cooling startup plans for new product features. - Manage the tone of your in-app community and maintain high-quality users. - Collaborate with product, technology, and data teams to analyze activation of various relevant metrics and effectively coordinate various operational strategies.
Qualifications	<p>【Prerequisite】</p> <ul style="list-style-type: none"> • Academic background of bachelor's degree or higher • Over 3 years of experience operating mobile internet entertainment products and managing customer support teams. - Strong communication skills and the ability to provide concise solutions to specific problems. - Strong data analysis capabilities with a deep understanding of all metrics and analysis methods related to user segmentation, user retention, and user activity management. • Those who have logical thinking ability, are self-motivated, and have a sense of responsibility. • Those who have Japanese language proficiency at N1 level and are familiar with Japanese culture <p>[Welcome conditions]</p> <ul style="list-style-type: none"> • Those with experience as an operations manager are welcome. • Chinese people in Japan are also welcome.
Japanese Level	Fluent(JLPT Level 1 or N1)
Chinese Level	Native Level
Salary	CNY - Chinese Yuan Renminbi CNY 180K - CNY 300K
Salary Description	<p>【Welfare】</p> <ul style="list-style-type: none"> • Social insurance • Health insurance • Lunch included <p>[Salary details] Salary range 12,000 to 20,000 RMB × 15 months ※ In case of excellent performance, it is possible to earn RMB 30,000 in 14 months. Year-end bonuses are based on the year's overall evaluation.</p>