

Job Detail

Entries Level

Position Title	Customer Service (Malaysia) - JS 6
Recruiter Company	Career International FOS Sdn Bhd
Company Name	Company name is private
Activated / Updated	2024-03-06 / 2024-03-07
Job Type	Executive - Other Customer Service - Call Centre Manager/SV Consulting - Financial Consulting
Industry	Business Consulting
Location	Asia Malaysia Kuala Lumpur
Job Description	<p>As a teammate, you will:</p> <ul style="list-style-type: none"> Provide an experience that satisfies customers. Meet and exceed KPIs (Key Performance Indicators) required by clients. Understand company policies and maintain confidentiality. Provide feedback on problems and areas for improvement to management. Participate in training to improve job performance. <p>We are looking for people who:</p> <ul style="list-style-type: none"> Those who can work in shifts (night shift allowance will be provided). Call experience (preferable, but not required) Those who have high language ability, writing ability, and comprehension ability. Meets typing requirements (30WPM for voice and non-voice). Computer literate and able to use Windows OS, Apple OS X, MS Office, and Google applications. Possesses critical thinking skills with a focus on problem solving and customer satisfaction. Able to multitask and pay attention to details. Those who can act voluntarily and contribute to a global team that transcends departments. Flexible and able to respond quickly to frequent process and information changes. Able to work under pressure. <p>If you like wild growth and working with happy, enthusiastic over-achievers, you'll enjoy your career with us!</p>
Company Info	<ul style="list-style-type: none"> BPO industry World-class, Employee-centric Sites and Facilities Health Benefit Visa Sponsorship Free Flight Ticket
Working Hours	Office hours
Qualifications	Diploma Degree
English Level	Minimum Communication Level (TOEIC 225-470)
Japanese Level	Native Level
Salary	JPY - Japanese Yen JPY 25000K - JPY 35000K
Salary Description	<ul style="list-style-type: none"> Social Insurance Employee Stock Purchase System Rent Subsidy