

Job Detail

Staff Level

Position Title	Moxy Tokyo [Multitasking service staff]
Company Name	株式会社アメリカンホテルマネジメント
Activated / Updated	2024-04-23 / 2024-04-23
Job Type	Hospitality Business Specialists - Hotel Hospitality Business Specialists - Concierge Hospitality Business Specialists - Restaurant
Industry	Tourism/Hotels, Lodging/Restaurant, Food Services
Location	Asia Japan Tokyo
Job Description	<p>Overall customer service</p> <ul style="list-style-type: none"> • Front desk duties (Check-in at the bar counter!) • Concierge services (tourist information, access information, etc.) • Café and bar business • Kitchen and washing area <p>There is no vertical division of business in a general hotel, and it is not divided into the accommodation department and the food and beverage department Casual and friendly customer service is one of Moxy's charms. Since you will be working on multitasking, it is also recommended for those who want to further increase their experience and skills!</p> <p>Rather than spending time in the guest room, please gather in the lounge on the 1st floor and enjoy interacting with other guests and crew. It is a hotel where you can feel the real pleasure of traveling other than sightseeing.</p> <p>Because both guests and crew are multinational, I want to study English! I want to use it! I want to communicate! This hotel is perfect for such people.</p>
Company Info	<p>The world's largest hotel group, Marriott International, made its first foray into Japan as a lifestyle brand, MOXY. It is a style that goes beyond the concept of a "hotel" so far, where you check in at the bar counter, serve cocktails, and perform general customer service. We respect individuality, so hairstyles and hair colors are free. From those who like music and fashion and who sympathize with the spirited and fun brand concept We look forward to your application! *No smoking indoors in principle</p>
Working Hours	<p>Shift system with 8 hours of actual work and 1 hour break (Basically 7:00-16:00/14:00-23:00/22:30-7:30) Double shift, overnight shift, no middle shift</p>
Qualifications	<p>Those who love to talk to people and who like to communicate with various people Those who are ambitious in everything and have moxie (guts) Those who value teamwork and enjoy working with others</p> <p>Hotel industry experience preferred (Experience in customer service, sales, sales, etc. is also welcome, even if it is not in the hotel industry.) Business-level English conversation skills (Even if you can't speak right now, it's OK if you're casual and proactive!) Experienced front system OPERA Welcome</p>
English Level	Daily Conversation Level (TOEIC 475-730)
Japanese Level	Native Level
Salary	Depends on experience
	Monthly salary from 200,000 yen [Preferential treatment depending on experience]

Salary Description	<p>[Trial period available] [Transportation expenses fully paid] [Bonus available] [Salary increase available]</p> <p>【Welfare】</p> <ul style="list-style-type: none"> • Social insurance (employment insurance, worker's compensation insurance, health insurance, welfare pension insurance) • Meal assistance available (500 yen paid for working more than 6 hours a day) • Transportation expenses paid in full • Defined contribution pension plan (regular employees) • Discount system for domestic and international Marriott Group hotels • Marriott Group Hotel Training Program • Office Glico • Uniform locker rental • Fitness gym available (free) • Regular health checkup
Job Contract Period	long term
Nearest Station	6 minutes on foot from Kinshicho