

Job Detail

Entries Level

Position Title	Customer Service/Teammate (WFH)
Recruiter Company	Career International FOS Sdn Bhd
Company Name	Company name is private
Activated / Updated	2024-03-06 / 2024-03-06
Job Type	Customer Service - Customer Support Consulting - IT Consulting (Other) Other Job Type - New Graduate & Entry Level
Industry	Telecommunications/Information Services
Location	Asia Malaysia Kuala Lumpur
Job Description	<p>As a teammate you will:</p> <ul style="list-style-type: none"> - We provide an experience that satisfies our customers. - Meet and exceed client-required KPIs (Key Performance Indicators). - Understand company policies and maintain confidentiality. - Provide feedback to management on issues and areas for improvement. - Participate in training to improve job performance. <p>私たちは、次のような方を求めています：</p> <ul style="list-style-type: none"> - シフト制で勤務できる方（夜勤手当の支給あり）。 - コール経験者（あれば尚可、必須ではありません） - 言語能力、文章能力、理解力の高い方。 - タイピング要件を満たしている（音声および非音声の場合、30WPM）。 - コンピュータリテラシーがあり、Windows OS, Apple OS X、MS Office、Googleアプリケーションを使用できる。 - 問題解決と顧客満足に焦点を当てたクリティカルシンキングのスキルを持っている。 - マルチタスクが可能で、細部にまで気を配れる方。 - 自発的に行動し、部門を超えたグローバルチームへの貢献が可能な方。 - 柔軟性があり、頻繁なプロセスや情報の変更に迅速に対応することができる。 - プレッシャーの中で働くことができる。
Company Info	<p>This Company is a different breed of BPO. We are a collective of highly capable humans, who understand how to deploy technology and data to best serve your purpose. From Digital CX to Trust & Safety, AI Services, Risk + Response, Consulting, and anything in between, we consider ourselves responsible for protecting our partners' interests and supporting their long term success through innovation and technology - powered by ridiculously smart people.</p> <p>They partners with the world's most innovative and disruptive brands to protect what matters most and to thrive in an ever changing world.</p>
Working Hours	Working hour: 24/7 (Rotational Shift) - 2 months once
Qualifications	<ul style="list-style-type: none"> - Education: Diploma and above - No working experience is needed - Open for native Japan only - WFH in Japan
English Level	Business Conversation Level (TOEIC 735-860)
Japanese Level	Native Level
Salary	MYR - Malaysian Ringgit MYR 98K - MYR 118K
Salary Description	<ul style="list-style-type: none"> - Medical Benefit - Bonus - Training provided - Others - Salary negotiable

Holiday Description	- 5 days work 2 days off
Nearest Station	- WFH in Japan

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