

Job Detail

Entries Level

Position Title	Customer Service (Working from home)
Recruiter Company	Career International FOS Sdn Bhd
Company Name	Company name is private
Activated / Updated	2024-03-06 / 2024-03-06
Job Type	Customer Service - Customer Support
Industry	
Location	Asia Japan
Job Description	<p>As a teammate you will:</p> <ul style="list-style-type: none"> - We provide an experience that satisfies our customers. - Meet and exceed client-required KPIs (Key Performance Indicators). - Understand company policies and maintain confidentiality. - Provide feedback to management on issues and areas for improvement. - Participate in training to improve job performance.
Company Info	<ul style="list-style-type: none"> - World-class, Employee-centric Sites and Facilities - Life Insurance - Health Care for Employees and Dependents - Birthday Leave and Paid Time Off - Engagement and Experience Rewards - Geo-specific Benefits
Qualifications	<p>Do you have what it takes to be a teammate? We are looking for someone who:</p> <ul style="list-style-type: none"> - FRESH GRADUATE ARE WELCOME TO APPLY. - Those who can work in shifts (with night shift allowance). - Call experience (nice to have, not required) - Those who have high language ability, writing ability, and comprehension ability. - Meets typing requirements (30 WPM for voice and non-voice). - Have computer literacy and be able to use Windows OS, Apple OS X, MS - Possesses critical thinking skills with a focus on problem solving and customer satisfaction. - Able to multitask and pay attention to details. - Those who can act voluntarily and contribute to a global team that transcends departments. - Flexible and able to respond quickly to frequent process and information changes. - Able to work under pressure.
English Level	Business Conversation Level (TOEIC 735-860)
Japanese Level	Native Level
Salary	MYR - Malaysian Ringgit MYR 78K - MYR 98K (Month salary : MYR - Malaysian Ringgit MYR 6500 - MYR 8167)
Salary Description	<ul style="list-style-type: none"> - Fully work from home opportunity. - World-class, Employee-centric Sites and Facilities - Life Insurance - Health Care for Employees and Dependents - Birthday Leave and Paid Time Off - Engagement and Experience Rewards - Geo-specific Benefits