

## Job Detail

Staff Level

Position Title	Recruitment of network server remote monitoring operator personnel!
Recruiter Company	iHOLON Co.,Ltd
Company Name	Company name is private
Activated / Updated	2024-05-15 / 2024-05-15
Job Type	IT (Hardware/Network) - Network Monitoring
Industry	
Location	Asia Japan Tokyo
Job Description	<p>It will be an operator job to connect the customer system remotely and monitor normal operation.  In order to deal with it as a team, first of all, you will be able to pick up the work through OJT while watching the work of seniors.  This job requires "documentation skills", "coordination skills", and "communication skills" such as answering the phone with customers, contacting and consulting with the SE department.  There are many challenges from inexperienced people in the industry, and communication skills are required more than technical skills.</p> <p>Recruitment of replacement personnel due to system change.</p>
Working Hours	16:30-10:00
Qualifications	<p>Microsoft Office Excel, Word, and Power Point are required.  In addition, the use of email applications used in an office environment, such as Outlook and Becky, is mandatory.  Those who know business etiquette, such as responding to business emails and telephone calls with customers, and coordinating between departments, and are able to proactively engage in business.  Those who have a solid career plan and are voluntarily acquiring knowledge about networks and servers for the future.</p> <p>Network/server infrastructure help desk experience, customer engineer experience, network/server monitoring experience.</p>
Japanese Level	Business Level(JLPT Level 2 or N2)
Salary	JPY - Japanese Yen JPY 2500K - JPY 4000K
Salary Description	<p>140 to 160 hours monthly salary system  Transportation expenses: Paid separately with an upper limit of ¥20,000  Pay raise: Yes  Bonus: None  Retirement allowance: None</p> <p>Employees' Pension, Health Insurance, Employment Insurance, Benefit Station Subscription, Hospitalization Security, Qualification Acquisition/Self-Development Support</p>
Holiday Description	<p>Annual holidays: 125 days  Five days off per week (Saturdays, Sundays, and public holidays), year-end and New Year holidays, paid vacation, maternity leave, special childcare leave, congratulatory and condolence leave</p>
Job Contract Period	full-time employee